

Insurance ID Card and Important Information

Pradeep Reddy Manda
1540 Seven Pines Rd,
Apt # 1
Springfield, IL 62704

Thank you for choosing ISO as your plan manager. ISO's customer service representatives are standing by to help you with questions and concerns. Please present your insurance ID card to medical service providers when you seek care.

Doctor visit:

When visiting a doctor, it is recommended that you use the student health center of your university, if available. If you are unable to visit the student health center or you do not have one on campus, please visit a medical provider.

Find doctors, clinics and hospitals:

[First Health](#) – (800) 226-5116 * www.myfirsthealth.com • [MultiPlan](#) – (888) 342-7427 * www.multiplan.com

Pharmacy:

To enjoy discounted rates on prescription, it is recommended that you go to pharmacies participating with **BeRx**. Present your insurance ID card, purchase your medications and send your receipts to Wellfleet, our benefits and claims department.
[BeRx](#) – (800) 482-1285 * www.berxplan.com

Claims:

Most doctors, clinics and hospitals will assist you in filing the claims form. Some of them ask you to pay the bill and claim a refund from the insurance company. In such cases, you can complete the claim form and upload bills and statements online at www.wellfleet-iso.com. You may check the status of your claim there as well.

CareConnect (Behavioral & mental health counselling):

ISO members have 24/7 access to professional assistance to help manage mental health related concerns or questions. In order to seek help from a CareConnect mental health professional, call (888) 857-5462 and identify yourself as an ISO member.

Best Health,

ISO Customer Care Team

ISO – For International Students, By International Students



Carry your card at all times. Always
present it to your service provider.

Find doctors, clinics and hospitals:

[First Health](#) – (800) 226-5116 * www.myfirsthealth.com

[MultiPlan](#) – (888) 342-7427 * www.multiplan.com

To file a claim or verify eligibility, please contact:

[Wellfleet](#) – 2077 Roosevelt Avenue, Springfield, MA 01104

(855) 664-5837 or (413) 452-5345, Payer ID 87843

[CareConnect \(Behavioral & mental health counselling\)](#) – (888) 857-5462

Worldwide assistance is provided 24/7 by On Call International (800) 509-7715
in the USA or call collect to (603) 328-1728

 **BeRx** Pharmacy Network
Help Desk: (800) 482-1285

Rx BIN# 012882 Group# KU029
PCN# KPP



Pradeep Reddy Manda

Insurance ID:
280653002

Policy Number:
CC000143

Effective Date:
7/16/2020

Group Number:
IS1314SH

This card does not guarantee benefits or coverage.

For verification of coverage, call Wellfleet (855) 664-5837