



**KENTUCKY DEPARTMENT OF REVENUE**

**Individual Taxpayer Assistance**

501 High Street, Station 56  
Frankfort, KY 40601-2103

**Website:** revenue.ky.gov

**Phone:** 502-892-3399

**Fax:** 502-564-3392

PRANAY REGULAPATI  
7670 CATAWBA LN APT 8  
FLORENCE, KY 41042

Date: March 21, 2022  
Tax Year: 2021  
Refund ID: 002005738

**RE:** *Your State Income Tax Return Cannot be Processed at This Time*

**SUMMARY**

The Department of Revenue (DOR) has reviewed your individual income tax return; however, we require additional information from you to verify your identity. To confirm your identity, you must complete a brief DOR questionnaire called the Identity Confirmation Quiz (ID quiz).

**WHAT YOU NEED TO DO**

The **taxpayer whose name appears above** must take the ID quiz within **30 days** of the date of this letter. The ID quiz takes about five minutes to complete.

You can take the ID quiz online at [revenue.ky.gov/quiz](http://revenue.ky.gov/quiz). If you do not have internet access, you can take the ID quiz over the phone, Monday through Friday, between 8am and 5pm eastern time by calling 502-892-3399.

Be prepared to provide the following information when you take the ID quiz:

1. The exact dollar amount of your refund on your 2021 Kentucky tax return; **and**
2. The Refund ID number shown above.

If you pass the ID quiz, DOR will continue to process your requested refund. If you fail the ID quiz on your first attempt, you will be allowed to take the ID quiz a second time; however, the set of questions you will be asked on your second attempt will be different from the set of questions you were asked on your first attempt.

If you do not pass the ID quiz in two attempts or do not take the ID quiz within **30 days** of the date of this letter, you will be required to provide DOR with the following documentation to confirm your identity before DOR will continue to process your refund:

1. A government-issued ID, such as a driver's license or passport; **and**
2. Proof of withholding, such as an employer-issued W-2, 1099, etc.

**Your requested refund will not be paid until you pass the ID quiz or DOR receives the above documentation from you to confirm your identity.**

**DO NOT** take the ID quiz if you, your spouse, or your tax return preparer have not filed your 2021 Kentucky individual income tax return with your name on it. Instead, check the box below, sign, date, and return this letter to the address or fax number at the top of this page. You may also contact us by email at [kyidquiz@ky.gov](mailto:kyidquiz@ky.gov).

- A 2021 Kentucky individual income tax return with my name on it has not been filed by me, my spouse, or my tax return preparer.

\_\_\_\_\_  
Legal Name (The same name used on your tax returns.) Date

**THANK YOU**

DOR is committed to safeguarding tax information and protecting taxpayers from identity theft. The ID quiz is one way to help safeguard your information. By taking the ID quiz, you are verifying your identity so that DOR knows your tax return is not fraudulent. The ID quiz also alerts you about potential fraud using your personal information, so you can take necessary precautions. We appreciate your patience and timely participation in this process.