



Deanne Criswell
Administrator
Federal Emergency Management Agency

John Bel Edwards
Governor
State of Louisiana

FEMA
P.O. Box 10055
Hyattsville, MD 20782-8055

Date: 09/26/2021

Disaster Number: 4611
FEMA Application Number: 612358913

Mr Anil kumar Kolusu
1921 Oak Creek Rd # 337
River Ridge, LA 70123-5870

Mr Anil kumar Kolusu:

FEMA has reviewed your application for disaster assistance. FEMA Assistance is not a substitute for insurance and cannot cover all losses caused by a disaster; it is intended to help with emergency disaster recovery needs. This letter explains the assistance you are eligible to receive.

ASSISTANCE APPROVED

You are **eligible** for a total of **\$500.00**:

The U.S. Department of the Treasury will either mail you a check or deposit the funds into your bank account.

Eligible - Critical Needs Assistance (ECNA)

You have been **APPROVED** for **\$500.00** for Critical Needs Assistance, which is for critical expenses for items such as food, water, infant formula and diapers, hygiene products, and prescriptions.

FEMA is limited in the types and amount of assistance it can provide. FEMA Assistance may not cover all of your disaster-caused losses.

FEMA must ensure no person receives duplicate assistance for any loss for which the individual has received under any other program, from insurance, or another source. If you have insurance coverage for your disaster-caused losses, you may only be eligible for certain types of FEMA Assistance. You must contact your insurance company as soon as possible and file a claim with your agent.

When you receive your insurance settlement or denial, please submit a copy of the documents to FEMA. FEMA cannot duplicate assistance available to you through your insurance company. If you have received FEMA Assistance and have insurance that covers the same loss, you may be required to return the FEMA Assistance. It is important to provide accurate insurance information to avoid a duplication assistance.

FEMA is required to conduct routine audits of disaster assistance provided and to recover any assistance that was awarded in error, spent inappropriately, or obtained fraudulently. You should keep copies of all documents submitted to and received from FEMA, and any receipts showing how you used your FEMA Assistance for at least three years. In some instances, you may be required to return some or all of the assistance provided.

30-Day Grace Period to Return Assistance:

By law, if you live in a Special Flood Hazard Area and accept FEMA Assistance for flood-damaged losses, you are required to purchase and maintain flood insurance. The requirement to purchase and maintain flood insurance applies during the life of the property.

Failure to purchase and maintain flood insurance may affect your eligibility for future FEMA assistance for flood damage. If you do not wish to purchase and maintain flood insurance, you have **30 days** from the date of this letter to return FEMA Assistance provided for flood losses. If you decide to return the assistance provided, please send a personal check or money order to: FEMA, P.O. Box 6200-16, Portland, OR 97228-6200, or contact FEMA's Helpline. Please include your name and registration number in any check or document you submit to FEMA.

For more information about flood insurance, visit www.FloodSmart.gov or call 800-638-6620.

HOW TO APPEAL			
If you disagree with FEMA's decision, you have the right to appeal.			
When do I need to submit my appeal?	Appeals must be submitted within 60 days of the date of this letter.		
What do I need to provide?	<p>A written and signed letter explaining why you disagree with FEMA's decision and copies of any documents supporting your appeal, including proof of your disaster-caused losses. All documents, receipts, bills, and/or estimates must include contact information for the service provider, allowing us to verify the information.</p> <p>Please write the disaster number and your FEMA application number on all submitted documents. These numbers are printed above your name and address at the beginning of this letter. Please keep all original documents for your records.</p> <p>Appeals must be signed by you, the co-applicant, or a third party authorized to appeal on your behalf. If you authorize a third party to act on your behalf, you must submit a signed and written statement explaining the type of information that may be shared, and name of the authorized third party.</p>		
Where do I send my appeal?	Mail to: FEMA P.O. Box 10055 Hyattsville, MD 20782-8055	OR	Fax to: 800-827-8112 Attn: FEMA
		OR	Upload to: www.DisasterAssistance.gov Click "Check Status" on the Home Page and follow the instructions
How long will it take before I know if my appeal is approved or denied?	<p>You will receive a decision letter from FEMA within 90 days of FEMA's receipt of your appeal.</p> <p>To check the status of your appeal, or to notify FEMA of any change to your mailing address or contact information, or for more information about your application, please visit www.DisasterAssistance.gov and select <i>Check Your Application Status</i>, or call FEMA's Helpline at 800-621-FEMA (3362).</p>		
Who can I call if I have questions about my appeal?	<p>Please call FEMA's Helpline at 800-621-FEMA (3362) for assistance.</p> <p>If you are deaf, hard of hearing, or have a speech disability and use a TTY, please call 800-462-7585. If you use 711 or Video Relay Service (VRS), call 800-621-3362.</p>		

When you applied for assistance from FEMA, you were provided information about other programs or agencies that may assist you. You are encouraged to contact these agencies for more information on additional programs for disaster survivors.

If you have any disaster-related legal issue, such as landlord-tenant problems, appeals of FEMA decisions, other government benefits available to disaster survivors, insurance claims, home repair contracts and contractor issues, and/or replacements of wills and other important legal documents destroyed in the disaster, you may contact Disaster Legal Services (DLS). DLS provide free legal services for low-income individuals to include legal counseling, advice, and representation for disaster-related issues. To request these services in your area, call the American Bar Association National Hotline at 888-743-5749, and when prompted, say the name of the state or territory in which you are seeking assistance. In addition to the hotline, you also may visit www.americanbar.org/groups/young_lawyers/projects/disaster-legal-services.

If available, you may also visit a local Disaster Recovery Center, where FEMA and other agencies can provide additional information in person. For information on locations near you, or if you have questions regarding disaster assistance, please visit **www.DisasterAssistance.gov**, or call FEMA's Helpline at 800-621-FEMA (3362). If you are deaf, hard of hearing, or have a speech disability and use a TTY, please call 800-462-7585. If you use 711 or Video Relay Service (VRS), call 800-621-3362. If you feel that you have been discriminated against, you may contact the Civil Rights Unit within the Office of Equal Rights by email at FEMA-Civil-Rights-Program-OER@fema.dhs.gov, or call 202-212-3535.

Sincerely,

Individuals and Households Program Officer

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