

## **Explanation of Benefits**

# RETAIN FOR TAX PURPOSES THIS IS NOT A BILL

#### **Forwarding Service Requested**

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#### **Customer Service**

For questions, please visit us at www.NGBSselffunded.com
or contact us at (888) 292-0272
Electronic Claim Submission
Please refer to the member's ID card

**Date:** 6/3/2021

**Enrollee:** RAMAKRISHNA BATTULA

Group#: L190067 Group: AVAN IT LLC

Dates of Service: 04/15/2021 thru 04/15/2021

Dear RAMAKRISHNA BATTULA,

The information below is a summary of the healthcare claims you incurred for the period 04/15/2021 through 04/15/2021. This information is commonly referred to as an "Explanation of Benefits" (EOB). This is not a bill. It is a summary, followed by the claim details, of how your recent claims were processed. It includes any co-pay, deductible, coinsurance (%) or non-covered amounts that you may owe to the provider(s) of service. Use this EOB to verify the accuracy of any bill you may recieve from the provider(s) listed below. If you did not receive service from the provider(s) listed below or suspect fraudulent charges please contact the customer service department at the number listed above.

#### **Total Amount Billed**

This is the total amount billed for the dates of service of 04/15/2021 thru 04/15/2021.

\$39.00

### **Total Amount Paid By Plan**

\$0.00

This is the amount the plan paid in total for services rendered from 04/15/2021 thru 04/15/2021. Please see the "Claim Detail" section of this document for more information.

#### Your Financial Responsibility

\$17.17

This is the amount the provider(s) of service *may* bill you after your health plan benefits were paid. Typically a plan participant may be billed by the provider of service because they may have a deductible, co-pay, coinsurance (%), or the service is not covered by the health plan. Amounts shown here do not reflect any payments made at the point of service. A breakdown of your total financial responsibility is shown in the claim detail for each member.

### **Claim Summary**

Claim Number	Patient Name	Total	Ineligible	Discount	Covered	Deductible	Co-pay	Patient	Payment
		Charge	Amount	Amount	By Plan	Amount	Amount	Responsibility	Amount
4673838301	RAMAKRISHNA BATTULA	\$39.00	\$0.00	\$21.83	\$17.17	\$0.00	\$17.17	\$17.17	\$0.00
	Totals	\$39.00	\$0.00	\$21.83	\$17.17	\$0.00	\$17.17	\$17.17	\$0.00

Claim#: Patient:	4673838301 RAMAKRISHNA BATTULA					Patient#: 2894715V1654 Provider: MINUTECLINIC DIAGNOSTIC OF ARI							
Dates of Service	Service Code	Total Charge	Ineligible Amount	Reason Code	Discount Amount	Covered By Plan	Deductible Amount	Co-pay Amount	Balance Amount	Paid At	Payment Amount		
04/15-04/15/2021	34	\$39.00	\$0.00	46	\$21.83	\$17.17	\$0.00	\$17.17	\$0.00	100%	\$0.00		
Colum	ın Totals	\$39.00	\$0.00		\$21.83	\$17.17	\$0.00	\$17.17	\$0.00		\$0.00		
Patient's Responsibility: \$17.17						Other Credits or Adjustments							
ratient a nesponsibility.			φ17.17			Total Net Paymen					\$0.00		

#### **Service Code Description**

34 OFFICE/HOME VISIT

#### **Reason Code Description**

46 Bill has been discounted by your PPO/EPO network.

#### **PPO Information**

OAP CIGNA HEALTHCARE DISCOUNT. PATIENT NOT LIABLE.

#### **Appeal Language**

If this Explanation of Benefits reflects an adverse benefit determination, you may appeal the determination; submit written comment, documents, records or other information relating to the claim; and, upon request and free of charge, receive copies of all documents, records and other information relevant to the claim. Your appeal must be submitted in writing to the Plan Administrator within 180 days after receipt of this notice. You will be notified of the determination within 60 days after receipt of your appeal. Also, if applicable, you have a right to bring a civil action under Section 502(a) of ERISA following the determination of your appeal.

## Important Information about Your Appeal Rights For Medical Claims Only

What if I need help understanding this denial? Contact Allied Benefit Systems, LLC, on behalf of the Plan Administrator, at the phone number listed in the box at the top of the Explanation of Benefits if you need assistance understanding this notice or the Plan's decision to deny you a service or coverage.

What if I don't agree with this decision? You have a right to appeal any decision not to provide you or pay for an item or service (in whole or in part).

How do I file an appeal? Your appeal must be submitted in writing to Allied Benefit Systems, LLC, on behalf of the Plan Administrator, within 180 days from the date of this notice. See also the "Other resources to help you" section of this form for assistance filing a request for an appeal. Notwithstanding the foregoing, please see the homepage of Alliedbenefit.com for details as to a temporary extended deadline by the Federal government, governing the time period to submit your appeal.

Who may file an appeal? You or someone you name, in writing, to act for you (your authorized representative) may file an appeal.

Can I provide additional information about my claim? Yes, as part of your appeal, you may submit written comments, documents, records or other information relating to the claim.

Can I request copies of information relevant to my claim? Yes, as part of your appeal, you may request, in writing, copies of all documents, records and other information relevant to your claim, free of charge. If you think a coding error may have caused this claim to be denied, you have the right to have billing and diagnosis codes sent to you, as well. You can request copies of this information by contacting Allied Benefit Systems, LLC, on behalf of the Plan Administrator, at the phone number listed in the box at the top of the Explanation of Benefits.

What happens next? If you appeal, the Plan will review its decision and you will be notified of the determination within 60 days after receipt of your appeal. If the Plan continues to deny the payment, coverage, or service requested or you do not receive a timely decision, you may be able to request an external review of your claim by an independent third party, who will review the denial and issue a final decision. However, such a request for external review is only applicable where the Plan's underlying determination involved 1) a rescission of coverage or 2) medical judgment. Also, you have a right to bring a civil action under Section 502(a) of ERISA following the determination of your external review. (If you are not entitled to an external review, you still have a right to bring a civil action under Section 502(a) of ERISA following the determination on appeal.)

Other resources to help you: For questions about your appeal rights, this notice, or for assistance, you can contact the Employee Benefits Security Administration at 1-866-444-EBSA (3272).

The National General Benefits Solutions Program provides tools for small-business employers to establish a self-funded health benefit plan for their employees. The benefit plan is established by the employer and is not an insurance product. Stop-loss insurance for the self-funded plan is underwritten and issued by Time Insurance Company.





THIS IS NOT A BILL

### **Forwarding Service Requested**

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RAMAKRISHNA BATTULA 17030 N 49TH ST APT 1078 SCOTTSDALE AZ 85254

#### **Customer Service**

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Date: 4/30/2021

Enrollee: RAMAKRISHNA BATTULA

Group#: L190067 Group: AVAN IT LLC

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