



Insurance ID Card

 UnitedHealthcare Options PPO		To precertify, verify eligibility, and/or benefits, please contact IMG directly. Failure to comply with precertification will result in a reduction of benefits.	
Health Plan: (80840) 911-87601-04 Member ID: 680088216389 Payer ID: USN01 Group Number: 76570070			Inside the U.S. and Canada: +1.855.731.9445 Outside the U.S. and Canada: +1.317.927.6806
Insured: Sritha Reddy Reddy Effective Date: 2023-01-01 IMG Insured ID: 88216389 IMG Certificate Number: SHAAI00525906		Email: insurance@imglobal.com Fax: +1.317.655.4505	
Possession of this card does not guarantee coverage.		Online Provider Network: www.imglobal.com/provider	
		For providers inside the USA: UHC Global PO Box 30526 Salt Lake City, UT 84130-0526 Telephone: 1.888.543.1238 Website: www.usnetworksuhc.com	For providers outside the USA: International Medical Group, Inc. Claims Department, P.O. Box 9162 Farmington Hills, MI 48333-9162 USA Fax: +1.317.655.4505

IMPORTANT: Always show your insurance ID card at the time of treatment!

Helpful Participant Information

Find a Doctor/Hospital



- For minor or non-emergency medical care, your plan includes free access to the Teladoc Virtual Telemedicine platform, allowing you to seek medical care online. You can [learn more about how to use Teladoc](#) on our website.
- If you need to seek in-person medical care, your plan uses the "UnitedHealthcare Network" inside the USA.
- You can [search for providers online](#), or call the number on the back of your ID card.
- ONLY use the Emergency Room (ER) in true emergency situations.
- As part of your insurance plan, you have access to a discount [prescription drug program](#); that will greatly lower the cost of many medications.



Plan Deductibles

- Your plan includes a \$100 per injury/illness deductible, which should be paid at the time of treatment.
- An additional ER deductible of \$250 will apply for treatment of an illness with no admission.
- Review your policy documents carefully as there may also be Urgent Care and Walk-in Clinic copays or deductibles to pay.



After Your Visit

When you have obtained medical care, please also remember:

- ALWAYS** complete a claim form. A copy can be found in your Student Zone
- Collect any bills, medical notes and receipts (including any Rx labels and receipts).
- Submit this to the claims team for processing: customercare@imglobal.com



Zone

Further information and advice can be found in your Zone:

- <https://isi-admin.zone/gannon-university/>



Insurance Helpline

If you need assistance with your insurance plan, please contact IMG-UHC directly:

- USA Toll Free (800) 628-4664
- USA Direct +1 (317) 655-4500
- customercare@imglobal.com

This document is being provided for informational purposes only and does not supersede in any way the terms in the governing documents for your insurance plan.

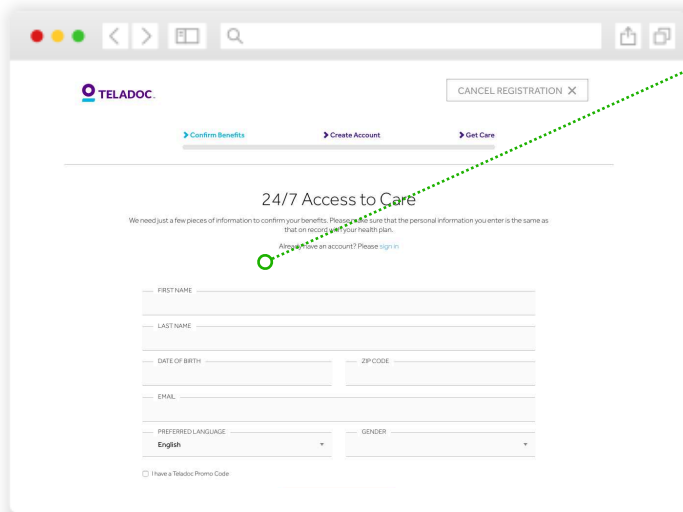


Teladoc

Teladoc gives you the power to speak to a licensed doctor by web, phone or mobile app in minutes whenever you're in the United States! With your IMG insurance plan, Teladoc is included and allows you to seek medical care with no deductible and no cost to pay!

To get started, visit <https://www.teladoc.com/> to setup your account for the first time

Please note - you can only register once your plan has started, and only within the USA

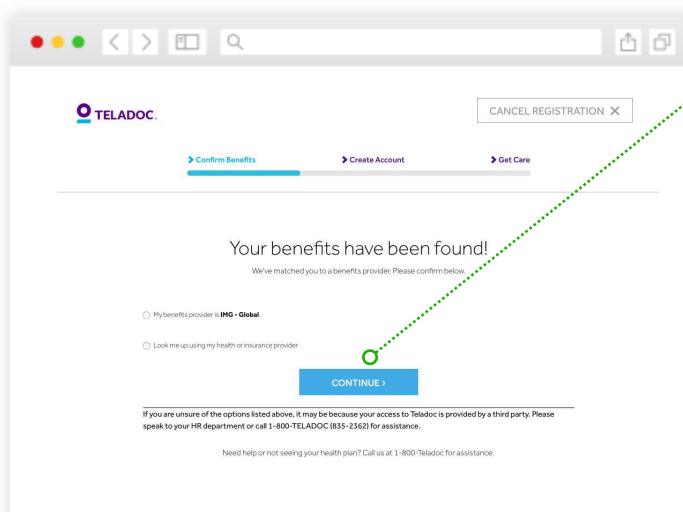


1. Confirm benefits

Complete the initial registration form with your personal details.

Please note:

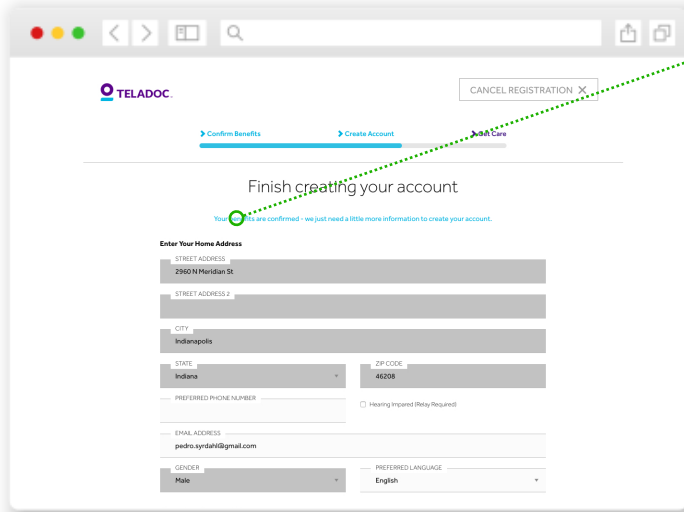
- **Name** - only use your first name and last name, not multiple first and last names.
- **Zip Code** - please use "46208".
- **Promo Code** - DO NOT select this.



2. Benefit confirmation

We will confirm that we found your benefits, and you will need to select your benefits provided as "Exchange" and click on continue.

Please note: If you are under age 18, you'll need to enter an "Authorized Consenter" to your account. This will need to be the parent or guardian who will be present with you during your Teladoc visits.



3. Create account

Enter your contact information (if it is not pre-filled) and then create a username/password and security questions.



4. Download the App

Once your account is created, you can download the app and seek care through the app! No need for a phone number!

Consultations Times

Teladoc consultations are based on the current demand, sometimes you can seek care within the hour and other times it can take a few hours for your consultation. Please be patient!

Teladoc is not available internationally.

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Talk to a doctor anytime

1-800-Teladoc (835-2362)

Download the app

Teladoc.com