



Subserviced by LoanCare

## MONTHLY STATEMENT

P.O Box 8068 | Virginia Beach, VA 23450 | 1.800.509.0183

3-754-00791-0044867-001-000-000-000

SOWJANYA VOLAM  
1144 CARLISLE PL  
MT JULIET TN 37122-1025Statement Date 12/04/2023  
Total Amount Due \$4,018.27  
Payment Due Date\* 01/01/2024

\* A late fee of \$171.04 may be assessed if payment is received after normal business hours on 01/16/2024

Save time and pay online at  
<https://lakeviewloanservicing.myloancare.com>

Customer Service/Pay-by-Phone: 1.800.509.0183\*

\*Calls are randomly monitored and recorded to ensure quality service.

Hours: Monday - Friday: 8 A.M. to 9 P.M. ET  
Saturday: 8 A.M. to 3 P.M. ET

Account Information	
Loan Number	0062048186
Property Address:	
1144 CARLISLE PL	
MT JULIET TN 37122	
Outstanding Principal Balance	\$599,664.52
Interest Rate	5.375%
Escrow Balance	\$5,098.34
Maturity Date	10/01/2052
Prepayment Penalty	No

Explanation of Amount Due	
Principal	\$734.75
Interest	\$2,686.00
Escrow (Taxes and Insurance)	\$597.52
<b>Regular Monthly Payment</b>	<b>\$4,018.27</b>
New Fees & Charges (since last statement)	\$0.00
Past Due Amount (including unpaid fees/charges)	\$0.00
Unapplied Balance†	\$0.00
<b>Total Amount Due**</b>	<b>\$4,018.27</b>

Past Payment Breakdown		
	Paid Last Month	Paid Year-to-Date
Principal	\$1,030.14	\$9,832.37
Interest	\$2,690.61	\$32,530.74
Escrow (Taxes and Insurance)	\$597.52	\$7,716.36
Fees & Charges	\$0.00	\$0.00
Unapplied Amount	\$0.00	\$0.00
<b>Total</b>	<b>\$4,318.27</b>	<b>\$50,079.47</b>

Important Messages
<p>**This amount does not represent a full payoff or reinstatement figure. Please contact customer service for information on full reinstatement or to request a complete payoff.</p> <p>†Partial Payment: If your loan has a past due balance, any partial payments that you make are not applied to your mortgage, but instead are held in a suspense account, and reflected in the Suspense/Other column of the Transaction Activity. If you pay the balance of a partial payment, the funds will then be applied to your mortgage.</p> <p><b>New eStatement Options!</b> To switch to online <b>1098</b> and <b>escrow analysis</b> statements, sign in to our website and visit the Document Center.</p>

Transaction Activity (11/03/2023 to 12/04/2023)							
Date	Description	Total	Principal	Interest	Escrow	Suspense/Other	Charges
11/13/2023	MIP/PMI Disbursement	\$188.35					
12/01/2023	12/2023 Payment - Thank You	\$4,018.27	\$730.14	\$2,690.61	\$597.52		
12/01/2023	Additional Principal Payment	\$300.00	\$300.00				

Additional loan activity can be found at <https://lakeviewloanservicing.myloancare.com> under the Transaction History tab.

Please return this portion with your payment.

Loan Number: 0062048186

PAYMENT DUE DATE	CURRENT PAYMENT	PAST DUE AMOUNT
01/01/2024	\$4,018.27	\$0.00
TOTAL FEES AND CHARGES	UNAPPLIED BALANCE	TOTAL AMOUNT DUE
\$0.00	\$0.00	\$4,018.27

\*A late fee of \$171.04 may be assessed if payment is received after normal business hours on 01/16/2024

See reverse side for additional important information.

SOWJANYA VOLAM  
1144 CARLISLE PL  
MT JULIET TN 37122-1025Additional Principal \$ \_\_\_\_\_  
Additional Escrow \$ \_\_\_\_\_  
Late Charge \$ \_\_\_\_\_  
Other \$ \_\_\_\_\_Amount Enclosed: \$    ,    .  

Please make checks payable to:

LAKEVIEW LOAN SERVICING LLC  
PO BOX 37628  
PHILADELPHIA, PA 19101-0628

THIS IS NOT A BILL. PROVIDED YOUR LOAN IS IN A CURRENT STATUS, YOUR PAYMENT IS SCHEDULED TO BE RECEIVED BY AUTO DRAFT ON 01/01/2024. THIS STATEMENT IS FOR INFORMATIONAL PURPOSES ONLY.

Internet Reprint

# IMPORTANT INFORMATION

<b>Additional Contact and Correspondence Information</b>		
<p><b>Customer Service Inquiries</b> Lakeview Loan Servicing LLC Attn: Customer Service P.O. Box 8068 Virginia Beach, VA 23450</p> <p>Telephone: 1.800.509.0183 Fax: 855.629.2607 Outside the U.S.: 757.271.5100 Monday - Friday: 8 A.M. to 9 P.M. ET Saturday: 8 A.M. to 3 P.M. ET</p> <p><b>Collections</b> 1.800.509.0183 Fax: 866.221.5275 Monday - Friday: 8 A.M. to 9 P.M. ET Saturday: 8 A.M. to 3 P.M. ET</p>	<p><b>Overnight Address</b> Lakeview Loan Servicing LLC Attn: Appropriate Department 3637 Sentara Way Virginia Beach, VA 23452</p> <p><b>Notices of Error/Information Requests</b> Lakeview Loan Servicing LLC Attn: Office of the Customer P.O. BOX 8068 Virginia Beach, VA 23450</p> <p><b>Property Tax</b> Lakeview Loan Servicing LLC - 0031455 P.O. Box 9241 Coppell, TX 75019-9278 Fax: 817.826.1265</p>	<p><b>Insurance Claims Correspondence</b> P.O. Box 202014 Florence, SC 29502-2014 1.866.822.3434 Fax: 843.413.7128 Monday - Friday 8 A.M. – 8 P.M. ET Saturday: 8 A.M. to 3 P.M. ET</p> <p><b>Insurance Center</b> P.O. Box 202049 Florence, SC 29502-2049 1.866.822.0890 Fax: 843.413.7127 Monday - Friday 8 A.M. – 8 P.M. ET Saturday: 8 A.M. to 3 P.M. ET Email - LC623@mycoverageinfo.com Include loan number and property address in body of email <a href="http://www.mycoverageinfo.com/LC623">www.mycoverageinfo.com/LC623</a></p>

<b>Payment Information</b>	
<p><b>Automatic Payments and Online Bill Pay</b> Sign-up today at <a href="https://lakeviewloanservicing.myloancare.com">https://lakeviewloanservicing.myloancare.com</a> and choose any day up to the 16th for your payment to be withdrawn each month. With <b>Online Bill Pay</b>, you can schedule a payment on our website.</p> <p><b>Pay by Phone</b> To make payment using our automated telephone service, call 1.800.509.0183.</p> <p><b>By Mail</b> Please detach the payment coupon attached below and mail using the enclosed envelope.</p> <p><b>Western Union Quick Collect or MoneyGram ExpressPayment</b> Allows you to send funds directly to our office, by wire. There is a fee associated with each service. Be sure to provide your loan number. For the nearest payment location and for further details call 1.800.325.6000 for Western Union or 1.800.926.9400 for MoneyGram. Complete the Quick Collect form using CODE CITY "LOANCARE" and CODE STATE "VA" or use "Receive Code 6353" on the ExpressPayment™ form. Transactions must be completed by 3 p.m. ET to ensure same day processing.</p>	<p><b>Customers Who Pay by Check:</b> When you pay your bill by check, you authorize us to electronically process your check. If your check is processed electronically, your checking account may be debited the same day we receive the check and it will not be returned with your checking account statement. If someone other than you or a bill paying service pays your bill, you must notify them of this policy.</p> <p>Electronic check conversion is simply a process where your paper check is converted to an electronic payment from your account. Your check is copied and stored and the original check is destroyed. In most cases, your payment will show as an ACH or electronic debit. For more information regarding this process, visit the Federal Reserve Internet site at <a href="http://www.FederalReserve.gov">http://www.FederalReserve.gov</a>.</p> <p><b>Payoff Information</b> To obtain an accurate payoff on your loan, we must receive a request in writing indicating your loan number, name, property address and the date of the anticipated payoff. This can be ordered by sending a written request by mail to our correspondence address: Attention: Payoff Department, or faxing your request to 1.904.366.2039, or by visiting our website at <a href="https://lakeviewloanservicing.myloancare.com">https://lakeviewloanservicing.myloancare.com</a>.</p>

<b>Special Request Fees</b>			
Listed below are some of the fees charged for special services you might request. The actual fee charged to a particular customer may be different or there may be no fee. The fee schedule is subject to change. Please review each statement for any changes.			
Automated Phone System Payment:	No Fee	Insufficient/Returned Check:	up to \$40.00
Online Payment:	No Fee	Extraordinary Services:	As Agreed
Autodraft:	No Fee	Payoff Statement Fee:	up to \$60.00

<b>State Disclosures</b>

<b>Servicemembers Civil Relief Act</b>
<p>The Servicemembers Civil Relief Act (SCRA) may offer protection or relief to service members. If either you have been called to active duty or active service, or you are a spouse or dependent of such a service member, you may be entitled to certain legal protections and debt relief pursuant to the Servicemembers Civil Relief Act.</p> <p>If you have not made us aware of your status, please contact us immediately. You may also call 1.800.342.9647 (toll free from the United States) or <a href="http://www.MilitaryOneSource.mil/legal">www.MilitaryOneSource.mil/legal</a> to find out more information.</p>

<b>Important Information</b>	
<p><b>Fair Debt Collection Practices Act:</b> To the extent the Fair Debt Collection Practices Act (FDCPA) and/or state debt collection laws are applicable, please be advised that this communication is from a debt collector and any information obtained will be used for that purpose.</p> <p><b>Fair Credit Reporting Act:</b> We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.</p> <p><b>Homeowner Counselor Information:</b> If you would like counseling or assistance, you can contact the following: U.S. Department of Housing and Urban Development (HUD): For a list of homeownership counselors or counseling organizations in your area, go to <a href="https://hudgov-answers.force.com/housingcounseling/s/">https://hudgov-answers.force.com/housingcounseling/s/</a> or call 800-569-4287.</p>	<p><b>Important Notes to Mortgagors involved in a Bankruptcy Proceeding:</b> If you are a debtor involved in a bankruptcy proceeding, this statement has been sent to you merely for informational purposes and should be disregarded as an attempt to collect the debt (unless your mortgage is subject to an in rem order). The amount stated may not accurately reflect the debt owed.</p> <p>If the automatic stay is in effect, we will not act to collect on the debt owed until the stay has been lifted or the case has been closed, dismissed, or discharged. If this statement has reached you after your case has been discharged, please be assured that we are not attempting, and will not attempt, to collect this debt as a personal obligation, except in those circumstances where we may have the right to do so under applicable bankruptcy law. Otherwise we will seek recovery of the debt from the property securing this debt.</p>

<b>Homeowners and Hazard Insurance Information</b>	
<p>It is your responsibility to maintain proper and sufficient hazard insurance coverage. Hazard insurance includes fire and extended coverage, and where required, flood insurance. For your protection, you need to consult with your agent or insurance carrier to determine the replacement value of your property and available coverage. Renewable policies and invoices are due thirty days prior to the expiration of the existing policy.</p> <p>Please be advised that mid-term replacement coverage with another insurance company at any time other than the renewal date may cost you money. Refund of unused premiums are generally penalized by the carrier. Replacement policies must be accompanied by a paid receipt for the first year's premium and the previous insurance carrier should refund any unused premiums on cancelled policies directly to you.</p>	<p>Please contact your carrier if you do not receive your homeowners (hazard and where required, flood) policy on all mortgage loans and a copy of the insurance billing (if your loan is escrowed/impounded for insurance).</p> <p>Please notify your agent to either call our Insurance Center at 1.866.822.0890 to make sure that we are listed on the policy and that copies, which include your loan number and property address, are uploaded to <a href="https://lakeviewloanservicing.myloancare.com">https://lakeviewloanservicing.myloancare.com</a>, faxed to our Insurance Center at 1.843.413.7127 or sent to the following address: Loancare, LLC ISAOA/ATIMA P.O. Box 202049, Florence, SC 29502-2049.</p> <p>For questions regarding Insurance Claims Processing, please contact 1.866.822.3434 or fax information to 1.843.413.7128.</p>

# IMPORTANT INFORMATION

3-754-00791-0044867-001-000-000-000-000

## Contact and Correspondence Information for Lakeview Loan Servicing New Loan Assistance

### Cash-out Refinance

1.833.881.8267  
Monday - Friday 8:30 a.m. – 8 p.m. ET  
Lakeview Loan Servicing, LLC  
Attn: Customer Retention  
4425 Ponce De Leon Blvd., MS 5-251  
Coral Gables, FL 33146  
NMLS# 391521

### Lower Payment Refinance

1.833.881.8268  
Monday - Friday 8:30 a.m. – 8 p.m. ET  
Lakeview Loan Servicing, LLC  
Attn: Customer Retention  
4425 Ponce De Leon Blvd., MS 5-251  
Coral Gables, FL 33146  
NMLS# 391521

### New Purchase Loan

1.833.881.8272  
Monday - Friday 8:30 a.m. – 8 p.m. ET  
Lakeview Loan Servicing, LLC  
Attn: Customer Retention  
4425 Ponce De Leon Blvd., MS 5-251  
Coral Gables, FL 33146  
NMLS# 391521

### Shorter Term Refinance

1.833.881.8271  
Monday - Friday 8:30 a.m. – 8 p.m. ET  
Lakeview Loan Servicing, LLC  
Attn: Customer Retention  
4425 Ponce De Leon Blvd., MS 5-251  
Coral Gables, FL 33146  
NMLS# 391521

### Lower Rate Refinance

1.833.881.8269  
Monday - Friday 8:30 a.m. – 8 p.m. ET  
Lakeview Loan Servicing, LLC  
Attn: Customer Retention  
4425 Ponce De Leon Blvd., MS 5-251  
Coral Gables, FL 33146  
NMLS# 391521

### Assumable Mortgages

1.844.512.1549  
Monday - Friday 8:30 a.m. – 8 p.m. ET  
Lakeview Loan Servicing, LLC  
Attn: Assumption Specialist  
507 Prudential Road, Suite 100B  
Horsham, PA 19044  
NMLS# 391521



## Lakeview Loan Servicing State License Information

Lakeview Loan Servicing, LLC is located at 4425 Ponce De Leon Blvd., MS 5-251 Coral Gables, FL 33146 and can be reached at 1-877-772-5391 or on the internet at: [www.Lakeview.com](http://www.Lakeview.com). Lakeview Loan Servicing, LLC NMLS/Unique Identifier number is # 391521 (<http://nmlsconsumeraccess.org/>). Lakeview Loan Servicing has the following licenses, among others: Alabama Consumer Credit License #21603; Alaska Mortgage Broker/Lender #AK391521; Arizona Mortgage Banker License #0922573; Arkansas Combination Mortgage Banker-Broker-Servicer License, Issued 02/06/2012; Licensed by the Dept. of Financial Protection and Innovation under the California Residential Mortgage Lending Act #4131216; Colorado Mortgage Company Registration Regulated by the Colorado Division of Real Estate; Connecticut Mortgage Lender License ML-391521; Delaware Lender License # 012482; District of Columbia Mortgage Lender License #MLB391521; Florida Mortgage Lender Servicer License #MLD770; Georgia Mortgage Lender License/Registration #31759; Hawaii Mortgage Servicer License MS141; Idaho Mortgage Broker/Lender License #MBL-7789; Illinois Residential Mortgage Licensee #MB.6760803; Indiana Department of Financial Institutions Mortgage Lending License #17859; Iowa Mortgage Banker License #2011-0015; Kansas Mortgage Company License #MC.0025392; Kentucky Mortgage Company License #MC81939; Louisiana Residential Mortgage Lending License, Issued 09/26/2012; Maine Supervised Lender License, Issued 11/21/2012; Maryland Mortgage Lender License #06-20419; Maryland Collection Agency License #04-7683; Massachusetts Division of Banking Mortgage Lender License # ML391521; Michigan 1st Mortgage Broker/Lender/Servicer Registrant #FR0018035; Michigan 2nd Mortgage Broker/Lender/Servicer Registrant #SR0018067; Minnesota Residential Mortgage Originator License #MN-MO-391521; Minnesota Residential Mortgage Servicer License #MN-MS-391521; Licensed by the Mississippi Department of Banking and Consumer Finance-Mortgage Lender License #391521; Missouri Mortgage Company Registration #21-2113; Montana Mortgage Lender License #391521; Nebraska Mortgage Banker License #2119; Nevada Mortgage Company License #4805; Nevada Supplemental Mortgage Servicer License #4360; Licensed by the New Hampshire Banking Department-Mortgage Banker License #16387-MB; Licensed by the New Jersey Department of Banking and Insurance-Residential Mortgage Lender License, Issued 04/19/2013; New Mexico Mortgage Loan Company License, Issued 08/29/2012; North Carolina Mortgage Lender License #L-153650; North Dakota Money Broker License #MB102437; Ohio Residential Mortgage Lending Act Certificate of Registration RM.850153.000; Oklahoma Mortgage Broker License #MB002123; Oklahoma Mortgage Lender License #ML010134; Oregon Mortgage Lending License #ML-5249; Oregon Mortgage Servicer License #MS-111; Licensed by the Pennsylvania Department of Banking-Mortgage Lender License #37362 & Mortgage Servicer License #67487; Rhode Island Licensed Lender #20132921LL; Rhode Island Third Party Loan Servicer License #20163234LS; South Carolina- BFI Mortgage Lender / Servicer License #MLS – 391521; South Dakota Mortgage Lender License #ML.04999 and Money Lender License #MYL.3102; Tennessee Mortgage License #113917; Texas Department of Savings & Mortgage Lending Mortgage Banker Registration, Issued 11/21/11 This office is licensed and examined by the Office of Consumer Credit Commissioner of the State of Texas, 4425 Ponce de Leon Blvd., MS-5-521, Coral Gables, FL 33146; Utah Department of Real Estate Mortgage Entity License #8777177; Vermont Combination License #VTCOMBMB-391521; Licensed by the Virginia State Corporation Commission-Virginia Lender & Broker License #MC-5698; Washington Consumer Loan Company License #CL-391521; West Virginia Mortgage Lender License #ML-30931; Wisconsin Mortgage Banker License #391521BA; Wyoming Mortgage Lender/Broker License #2312.

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# Discover a more rewarding way to buy and sell a home with Lakeview.

Earn Up To **\$9,500\*** when you use a network agent to buy or sell a home with Lakeview Home Rewards.

Double your reward\* when you use a network agent to both buy and sell.

Call **833-531-5878** or visit **LakeviewHomeRewards.com** today!



\*Reward offer limited in some states. Not available in AK, IA, LA, or MO. Other restrictions may apply. Visit LakeviewHomeRewards.com for more information. The Lakeview Home Rewards program is offered through HomeStory Real Estate Services, a licensed real estate broker, and is not affiliated with Lakeview Loan Servicing, LLC. NMLS# 391521 nmlsconsumeraccess.org



754-4406-0723F

## Unsure about today's real estate market?

# GET EVERYTHING YOU NEED TO BUY OR SELL YOUR NEXT HOME WITH CONFIDENCE.

\*Reward offer limited in some states. Not available in AK, IA, LA, or MO. Other restrictions may apply. Visit LakeviewHomeRewards.com for more information. The Lakeview Home Rewards program is offered through HomeStory Real Estate Services, a licensed real estate broker, and is not affiliated with Lakeview Loan Servicing, LLC. NMLS# 391521 nmlsconsumeraccess.org

## Advantages of using the Lakeview Real Estate Center:



### Concierge-style service

You'll have access to a quality team of real estate and mortgage experts experienced in supporting homebuyers and sellers just like you.



### One-stop home portal

Search for homes, connect to top agents, access mortgage information, and start your pre-approval process directly from your personal profile.



### Collect a reward after closing!

Get the opportunity to **earn up to \$9,500** when you buy or sell a home with Lakeview Home Rewards.\*

**Whether you're ready to move, or just planning ahead, the Lakeview Real Estate Center has you covered.**

**Go to [LakeviewHomeRewards.com](https://LakeviewHomeRewards.com) or call 833-531-5878 today!**

754-4407-0723B

**PLEASE NOTE:**

Your annual **Mortgage Interest Statement, IRS Form 1098**, will be available in your online account as early as January 11, 2024. It will be located within the **Document Center**.

To enroll in paperless delivery of your IRS Form 1098, please visit the Document Center by December 29, 2023, and provide your consent. An email will notify you when the document is available for download.

Otherwise, a copy of your 1098 statement will be mailed to you by January 31, 2024. If you've had an address change this year, we suggest you log into your account and ensure your mailing address is current.

[More information >](#)

**New to your online account?**

Instructions for simple and convenient access to mortgage information whenever you need it.

1. Select create an account and enter your loan number
2. Set up your username and password
3. Authenticate access with verification code
4. Set up preferences for notifications and statements
5. Bookmark the website for easy access
6. Visit your Document Center to access tax forms and more

[More information >](#)