

Service for
 Account Number: **07876-651764-01-1**
YOUVA SREE BODDETI
3 VANSICKLE CT
LANDING NJ 07850

Your Monthly Statement

Billing Period	Due Date	Amount
12/15 - 01/14	December 29, 2023	\$75.00

Your account is enrolled for Auto Pay.

Your Account Summary

Includes Payments Received By 12/14/23	
Any payments and other activities after this date will be on the next bill.	
Previous Balance and Payments	
Balance Last Statement	\$75.00
Payment(s) - Thank You	-\$75.00 cr
Previous Balance	\$0.00
New Bill Activity	
Current Monthly Charges (Includes credits and adjustments since last statement)	\$75.00
Total Taxes & Fees	\$0.00
Total Amount Due by December 29, 2023	\$75.00

Set it and forget it

Set up automatic payments and never worry about remembering to pay your bill again.



Enroll now at optimum.net/autopay



⏪ Please turn over for payment. ⏩



Your Optimum experience optimized

Download the free My Optimum app and manage your account right from your mobile device.

Visit optimum.net/myoptimum

YOUVA SREE BODDETI

Account Number: **07876-651764-01-1**

Total Amount Due: **\$75.00**

Optimum Updates

In accordance with state regulation, you may request in writing that a third party be designated to receive any disconnection notice issued on your Optimum account. Contact Customer Support for more information.

Payment of your bill confirms your acceptance of the Residential General Terms and Conditions of Service, viewable at optimum.com/terms-of-service.

The Federal Government's Affordable Connectivity Program (ACP) operated by the FCC reduces Internet charges for qualifying low-income households with a one per household benefit up to \$30/mo or up to \$75/mo for residents of Tribal Lands. The benefit is portable from one participating provider to another but cannot be transferred to another individual or household even if they qualify. ACP eligibility requirements, how to enroll and plans that may be free with the benefit can be found at optimum.com/acp. Qualifying households will be subject to Optimum's undiscounted rates and general terms and conditions if they disqualify, de-enroll, transfer their benefit to another provider without cancelling service, or if the program ends.

Get answers to common questions with helpful articles, user guides, and more at optimum.net/support.

Optimum Information

Your FCC Community ID # is NJ0136

For Optimum Customer Service inquiries, please see the Customer Service box on pg. 3 for important contact information.

Optimum Stores/Payment Locations

You may pay your bill at optimum.net or at any of our Optimum Stores. For store hours by location go to optimum.com/stores.

Optimum Store Near You:

683 Route 10 East, Randolph, NJ 07869

26 Goldsborough Drive, Bayonne, NJ 07002

Mail your payment to: PO Box 70340, Philadelphia, PA 19176-0340

To make changes to your account or pick up new equipment, you need to be an authorized user. This means that your name must be listed on the account, and to ensure account security, you will need to present a photo ID.

To find other locations where you can make a payment in person, contact any of the following:

Checkfree Pay 1-855-578-6415 or checkfreepay.com

Western Union 1-800-354-0005, option 5 or westernunion.com

Please return this section with your payment. Be sure the address below is in the return envelope window.



0 7 8 7 6 6 5 1 7 6 4 0 1

Mailing Your Payment	
Account Number:	07876-651764-01-1
Payment Due Date:	December 29, 2023
Total Amount Due:	\$75.00
Amount Enclosed \$	

000-12-23-C-C

Make checks payable to Optimum.

OPTIMUM
PO BOX 70340
PHILADELPHIA PA 19176-0340

07876 651764 01 1 3 007500

YOUVA SREE BODDETI

Account Number: **07876-651764-01-1**






Total Amount Due: **\$75.00**

Your Account Details		
BALANCE LAST STATEMENT		\$ 75.00
PAYMENTS		
11/17	Credit Card Pymt	-75.00 cr
Total Payment(s) - Thank You		-\$75.00 cr
INTERNET		
Your Current Credit Promotion Is Effective Until 07/14/2024		
12/15 - 01/14	Optimum Fiber	139.99
	1 Gig Internet	
	Internet Equip.	0.00
	Internet Credit	-64.99 cr
Total Internet		\$ 75.00
Total Amount Due		\$ 75.00

Customer Service

Be sure to first check optimum.net for answers to all your questions.

Need more help?

-  **Online Products & Support**
Online bill pay, optimum.net/paybill
Channel lineup, optimum.com/tvlineup
Chat with us, optimum.net/chatnow
Help, twitter.com/optimumhelp
Add services, optimum.net/upgrades
-  **Optimum Stores**
For a store nearest you visit, optimum.com/stores
-  **Customer Support Numbers**
1-800-877-8849
-  **Written Correspondence**
Altice USA
Attn: Shared Services
1111 Stewart Avenue
Bethpage, NY 11714
-  **Moving?**
Let us make it easy.
Visit optimum.com/moving
or call us for special offers for movers.

optimum. Complete

Want to save up to \$15/mo. on Internet?

Unlock Optimum Complete savings by adding Mobile.



Visit optimum.com/mobile

YOUVA SREE BODDETIAccount Number: **07876-651764-01-1**Total Amount Due: **\$75.00****Billing Information**

Billing errors must be reported to us within 30 days, in writing, detailing the error and sent to the Customer Support address on your bill. We'll investigate and reply within 10 days. To avoid service interruption, you should pay the undisputed portion of the bill. If you're not satisfied with our reply, you may write to your Franchising Authority which is the New Jersey Board of Public Utilities (BPU), Office of Cable Television, 44 South Clinton Avenue, 2nd Floor, P.O. Box 350, Trenton, NJ 08625, or contact the Complaint Officer directly at 1-800-624-0331 or via the internet at nj.gov/bpu/assistance/complaints/inquiry.html. You may also contact the Office of Cable Television for non-billing related issues.

You're billed each month in advance for the next month's services. Service cancellations are effective on the last day of the then-current billing period. For more details, please visit optimum.com/terms. Rates subject to change or discontinuance at any time. At the end of your promotion, you will be billed rate card pricing for all services and fees. Promotional Credits subject to change or discontinuance w/o notice; if expiration date shown, credit remains thru date if current service levels maintained. Visit optimum.com/pricing-packages for current residential non-promo rates and optimum.net/pricing-packages-business for current business non-promo rates.

If any changes are made to your account during the month, partial month charges may apply. Charges for On Demand/Pay Per View (PPV) will appear on the next billing statement following your order. On Demand/PPV purchases aren't subject to refund or credit. Use parental control features to avoid unwanted purchases.

If your monthly account balance for On Demand/PPV selections exceeds \$55 (\$175 for customers in good standing after 90 days), we reserve the right to limit additional On Demand/PPV orders.

There is an additional monthly charge for equipment, including cable boxes and remote controls. There is also a monthly fee to access premium or digital programming on additional TV sets in your home.

Your monthly bill includes all government fees. TV Taxes and Fees includes an FCC fee and payments required under Altice's franchise agreement to support public, educational or government channels. Taxes and Fees are subject to change.

The Senior Discount Program is available in certain NJ areas and requires proof of age and income or proof of PAAD (Pharmaceutical Assistance to the Aged & Disabled). Qualified seniors may be eligible for a discount on Broadcast Basic or Optimum Value service. For more information and availability, please speak with a Customer Support representative.

Payment Information**Authorization to convert your Check to an electronic funds transfer:**

By sending your check to us as payment, you authorize us either to use info from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction.

Payment is due by the date indicated on the front of your bill. If you're a TV customer, payments not received within 15 days of the due date may be sent to collections and will be assessed a late fee if not paid within 30 days of that date. Additionally, you'll receive written notice of service interruption for non-payment. If you're not a TV customer, payments not received within 2 days of the due date will be assessed a late fee and sent to collections within 13 days of that date. You'll continue to be charged a fee of \$10 on each subsequent past due bill if payment is not received by the due date indicated.

Payments can be made at no charge through our automated phone system by calling Customer Support. Follow the phone prompts to make a one-time payment by check or credit card. Entering your Optimum account number and zip code authorizes an ACH debit entry to your bank account that can only be revoked by speaking with a representative.

If your service is interrupted for non-payment, payment of the past due amount and applicable restoration charges are required before service is restored. Service interruption will affect TV, internet, and phone services. If your service is disconnected for non-payment, full outstanding balance, a re-installation fee up to \$79.95, and one months service in advance will be required before a re-connection is scheduled.

You're responsible for lost, damaged or unreturned equipment and will be charged the full replacement fee for each. For list of current replacement fees, visit optimum.com/pricing-packages Other Services & Charges.

If your bank returns your check unpaid, you'll incur a \$20 fee.

Service Information**If you're experiencing an issue with service:**

1. Be sure all of your equipment is plugged in and powered on.
2. For TV issues:
 - A) Check that your TV is on the correct input for your digital cable box by pressing the SOURCE, INPUT or TV/VIDEO button on the remote that came with your TV or the actual TV itself.
 - B) Reboot your cable box. Unplug the power cord from the back of the cable box, wait 5 seconds then plug it back in. When you see "turn" and "on" alternating on the front panel, turn it back on. When a channel or time is displayed on the front panel you are ready to watch TV.
3. For phone/internet issues:
 - A) Reboot your modem and router (if you have one). To do this, unplug the power from your modem and battery backup if you have one. Then unplug the power from your router. Wait 5 seconds, then plug the modem back in. It may take a minute to fully restart. If you're using a battery backup, reconnect it to the modem now. Plug the router back in, wait 30 seconds, then check your connection by opening a web browser.
4. If you are still having a problem, residential customers can visit optimum.net/support and business customers can visit business.optimum.net/support for information.

If you have a cable-related outage that lasts for more than six consecutive hours, you'll receive full credit on your bill for the time lost provided you contact us within 30 days of the outage.

Parental Control: Your cable box allows you to block one or more channels and On Demand/Pay Per View purchases. For information, visit optimum.net/parentalcontrol or optimum.net.

Closed Captioning: For immediate closed captioning issues, contact us: 1-888-420-0777 (phone), 516-803-1682 (fax) or CCQuestions@alticeusa.com. Mail written closed captioning complaints to: Vinny Guerrero, Director Executive Customer Relations / 1111 Stewart Avenue, Bethpage, NY 11714.

Upcoming rate changes to Optimum service

At Optimum, we always strive to deliver you the best products and services at a great value. Unfortunately, as costs continue to increase due to inflation and other factors, adjustments need to be made to certain rates effective with your January 2024 bill.

Your current rate can be found in the “Account Details” section of this bill. The new standard rates are listed below.

- + **If you’re paying the standard rate and not receiving promotional credits or pricing, you’ll see an increase to your monthly pricing of no more than \$1.50 before taxes and fees in your next bill.**
- + **If you’re receiving a promotional rate, your monthly pricing, after credits, will not change until after your promotion ends. Review the “Optimum Updates” section on Page 2 for information on expiring promotional credits or pricing.**

Internet	Current Standard Rate	New Standard Rate
Network Enhancement Fee	\$4.50	\$6.00
300 Mbps Fiber Internet	\$109.99	\$70.00
500 Mbps Fiber Internet	\$129.99	\$90.00
1 Gig Fiber Internet	\$139.99	\$110.00
2 Gig Fiber Internet	\$180.00	\$130.00
5 Gig Fiber Internet	\$240.00	\$200.00
8 Gig Fiber Internet	\$350.00	\$300.00

We promise to continue delivering you the best possible connectivity experience with the most innovative products and services. Thanks for being an Optimum customer.

Switch to Optimum Mobile and **save up to 50%** on your wireless bill for two lines with Unlimited data

- + Mobile plans start as low as **\$15/mo.**
- + Nationwide network and coverage

Learn more at optimum.com/mobile



Save up to 50% on your wireless bill for 2 lines of Unlimited data: Claim based on comparison of 2 lines of service with Optimum Mobile Unlimited data vs AT&T Unlimited Starter plan as of 2.27.23. \$15/mo. per line for 1 GB data, unlimited talk & text. Auto Pay required. Other monthly charges apply per line, including \$20 activation fee, and may include roaming charges, taxes, government fees and other Optimum Mobile fees and surcharges (including USF fee). Other terms and conditions apply; visit optimum.com/mobile/plan for plan details. Optimum Mobile leverages T-Mobile 4G LTE and 5G networks. 5G capable device required; 5G not available in all areas.

Service for
Account Number: 07876-651764-01-1
YOUVA SREE BODDETI
3 VANSICKLE CT
LANDING NJ 07850

Your Monthly Statement

Billing Period	Due Date	Amount
11/15 - 12/14	November 29, 2023	\$75.00

Your account is enrolled for Auto Pay.

Your Account Summary

Includes Payments Received By 11/12/23	
Any payments and other activities after this date will be on the next bill.	
Previous Balance and Payments	
Balance Last Statement	\$75.00
Payment(s) - Thank You	-\$75.00 cr
Previous Balance	\$0.00
New Bill Activity	
Current Monthly Charges (Includes credits and adjustments since last statement)	\$75.00
Total Taxes & Fees	\$0.00
Total Amount Due by November 29, 2023	\$75.00

Total Savings this month = \$76.99. Please see page 3 for details.

Stay connected and informed

Get important text messages about your account, appointments, and service.

 Sign up at optimum.com/preferences



⏪ Please turn over for payment. ⏩



1111 STEWART AVENUE
BETHPAGE NY 11714-3581

CHANGE SERVICE REQUESTED

#BWNHGYM
#PGHGFFEAGFDPA7#

YOUVA SREE BODDETI
3 VANSICKLE CT
LANDING NJ 07850-

To message us,
scan with your
phone's camera



YOUVA SREE BODDETI

Account Number: **07876-651764-01-1**

Total Amount Due: **\$75.00**

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Optimum Store Near You:

683 Route 10 East, Randolph, NJ 07869

26 Goldsborough Drive, Bayonne, NJ 07002

Mail your payment to: PO Box 70340, Philadelphia, PA 19176-0340

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Please return this section with your payment. Be sure the address below is in the return envelope window.



0 7 8 7 6 6 5 1 7 6 4 0 1

Mailing Your Payment	
Account Number:	07876-651764-01-1
Payment Due Date:	November 29, 2023
Total Amount Due:	\$75.00
Amount Enclosed \$	

000-11-23-C-C

Make checks payable to Optimum.

OPTIMUM
PO BOX 70340
PHILADELPHIA PA 19176-0340

07876 651764 01 1 3 007500

YOUVA SREE BODDETI

Account Number: **07876-651764-01-1**

Total Amount Due: **\$75.00**

Your Account Details		
BALANCE LAST STATEMENT		\$ 75.00
PAYMENTS		
10/23	Credit Card Pymt	-75.00 cr
Total Payment(s) - Thank You		-\$75.00 cr
INTERNET Your Current Credit Promotion Is Effective Until 07/14/2024		
11/15 - 12/14	Optimum Fiber	139.99
	1 Gig Internet	
	Internet Equip.	0.00
	Internet Credit	-64.99 cr
Total Internet		\$ 75.00
Total Amount Due		\$ 75.00

Your Monthly Savings = \$76.99

Review "Your Account Details" for more information on your discounted rates and credits and how long you will receive these monthly savings.

Customer Service

Be sure to first check optimum.net for answers to all your questions.

Need more help?



Online Products & Support

Online bill pay, optimum.net/paybill
 Channel lineup, optimum.com/tvlineup
 Chat with us, optimum.net/chatnow
 Help, twitter.com/optimumhelp
 Add services, optimum.net/upgrades



Optimum Stores

For a store nearest you visit, optimum.com/stores



Customer Support Numbers

1-800-877-8849



Written Correspondence

Altice USA
 Attn: Shared Services
 200 Jericho Quadrangle
 Jericho, NY 11753



Moving?

Let us make it easy.
 Visit optimum.com/moving
 or call us for special offers for movers.

optimum. Complete

Want to save up to \$15/mo. on Internet?

Unlock Optimum Complete savings by adding Mobile.



Visit optimum.com/mobile

YOUVA SREE BODETIAccount Number: **07876-651764-01-1**Total Amount Due: **\$75.00****Billing Information**

Billing errors must be reported to us within 30 days, in writing, detailing the error and sent to the Customer Support address on your bill. We'll investigate and reply within 10 days. To avoid service interruption, you should pay the undisputed portion of the bill. If you're not satisfied with our reply, you may write to your Franchising Authority which is the New Jersey Board of Public Utilities (BPU), Office of Cable Television, 44 South Clinton Avenue, 2nd Floor, P.O. Box 350, Trenton, NJ 08625, or contact the Complaint Officer directly at 1-800-624-0331 or via the internet at nj.gov/bpu/assistance/complaints/inquiry.html. You may also contact the Office of Cable Television for non-billing related issues.

You're billed each month in advance for the next month's services. Service cancellations are effective on the last day of the then-current billing period. For more details, please visit optimum.com/terms. Rates subject to change or discontinuance at any time. At the end of your promotion, you will be billed rate card pricing for all services and fees. Promotional Credits subject to change or discontinuance w/o notice; if expiration date shown, credit remains thru date if current service levels maintained. Visit optimum.com/pricing-packages for current residential non-promo rates and optimum.net/pricing-packages-business for current business non-promo rates.

If any changes are made to your account during the month, partial month charges may apply. Charges for On Demand/Pay Per View (PPV) will appear on the next billing statement following your order. On Demand/PPV purchases aren't subject to refund or credit. Use parental control features to avoid unwanted purchases.

If your monthly account balance for On Demand/PPV selections exceeds \$55 (\$175 for customers in good standing after 90 days), we reserve the right to limit additional On Demand/PPV orders.

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Your monthly bill includes all government fees. TV Taxes and Fees includes an FCC fee and payments required under Altice's franchise agreement to support public, educational or government channels. Taxes and Fees are subject to change.

The Senior Discount Program is available in certain NJ areas and requires proof of age and income or proof of PAAD (Pharmaceutical Assistance to the Aged & Disabled). Qualified seniors may be eligible for a discount on Broadcast Basic or Optimum Value service. For more information and availability, please speak with a Customer Support representative.

Payment Information**Authorization to convert your Check to an electronic funds transfer:**

By sending your check to us as payment, you authorize us either to use info from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction.

Payment is due by the date indicated on the front of your bill. If you're a TV customer, payments not received within 15 days of the due date may be sent to collections and will be assessed a late fee if not paid within 30 days of that date. Additionally, you'll receive written notice of service interruption for non-payment. If you're not a TV customer, payments not received within 2 days of the due date will be assessed a late fee and sent to collections within 13 days of that date. You'll continue to be charged a fee of \$10 on each subsequent past due bill if payment is not received by the due date indicated.

Payments can be made at no charge through our automated phone system by calling Customer Support. Follow the phone prompts to make a one-time payment by check or credit card. Entering your Optimum account number and zip code authorizes an ACH debit entry to your bank account that can only be revoked by speaking with a representative.

If your service is interrupted for non-payment, payment of the past due amount and applicable restoration charges are required before service is restored. Service interruption will affect TV, internet, and phone services. If your service is disconnected for non-payment, full outstanding balance, a re-installation fee up to \$79.95, and one months service in advance will be required before a re-connection is scheduled.

You're responsible for lost, damaged or unreturned equipment and will be charged the full replacement fee for each. For list of current replacement fees, visit optimum.com/pricing-packages Other Services & Charges.

If your bank returns your check unpaid, you'll incur a \$20 fee.

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3. For phone/internet issues:
 - A) Reboot your modem and router (if you have one). To do this, unplug the power from your modem and battery backup if you have one. Then unplug the power from your router. Wait 5 seconds, then plug the modem back in. It may take a minute to fully restart. If you're using a battery backup, reconnect it to the modem now. Plug the router back in, wait 30 seconds, then check your connection by opening a web browser.
4. If you are still having a problem, residential customers can visit optimum.net/support and business customers can visit business.optimum.net/support for information.

If you have a cable-related outage that lasts for more than six consecutive hours, you'll receive full credit on your bill for the time lost provided you contact us within 30 days of the outage.

Programming subject to change, see optimum.net/contractrenewals for details.

Parental Control: Your cable box allows you to block one or more channels and On Demand/Pay Per View purchases. For information, visit optimum.net/parentalcontrol or optimum.net.

Closed Captioning: For immediate closed captioning issues, contact us: 1-888-420-0777 (phone), 516-803-1682 (fax) or CCQuestions@alticeusa.com. Mail written closed captioning complaints to: Vinny Guerrero, Director Executive Customer Relations / 200 Jericho Quadrangle, Jericho, NY 11753.

Service for
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YOUVA SREE BODDETI
3 VANSICKLE CT
LANDING NJ 07850

Your Monthly Statement

Billing Period	Due Date	Amount
10/15 - 11/14	October 29, 2023	\$75.00

Your account is enrolled for Auto Pay.

Your Account Summary

Includes Payments Received By 10/12/23	
Any payments and other activities after this date will be on the next bill.	
Previous Balance and Payments	
Balance Last Statement	\$75.00
Payment(s) - Thank You	-\$85.00 cr
Previous Balance	-\$10.00 cr
New Bill Activity	
Current Monthly Charges	\$85.00
(Includes credits and adjustments since last statement)	
Total Taxes & Fees	\$0.00
Total Amount Due by October 29, 2023	\$75.00

Total Savings this month = \$76.99. Please see page 3 for details.

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Get important text messages about your account, appointments, and service.

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1111 STEWART AVENUE
BETHPAGE NY 11714-3581

CHANGE SERVICE REQUESTED

#BWNHGYM
#PGHGFFEAGFDPA7#

YOUVA SREE BODDETI
3 VANSICKLE CT
LANDING NJ 07850-

To message us,
scan with your
phone's camera



YOUVA SREE BODDETI
Account Number: **07876-651764-01-1**
Total Amount Due: **\$75.00**

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26 Goldsborough Drive, Bayonne, NJ 07002

Mail your payment to: PO Box 70340, Philadelphia, PA 19176-0340

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Checkfree Pay 1-855-578-6415 or checkfreepay.com Western Union 1-800-354-0005, option 5 or westernunion.com

Please return this section with your payment. Be sure the address below is in the return envelope window.



0 7 8 7 6 6 5 1 7 6 4 0 1

Mailing Your Payment	
Account Number:	07876-651764-01-1
Payment Due Date:	October 29, 2023
Total Amount Due:	\$75.00
Amount Enclosed \$	

000-10-23-C-C

Make checks payable to Optimum.

OPTIMUM
PO BOX 70340
PHILADELPHIA PA 19176-0340

07876 651764 01 1 3 007500

YOUVA SREE BODDETI

Account Number: **07876-651764-01-1**

Total Amount Due: **\$75.00**

Your Account Details		
BALANCE LAST STATEMENT		\$ 75.00
PAYMENTS		
10/08	Credit Card Pymt	-85.00 cr
Total Payment(s) - Thank You		-\$85.00 cr
PREVIOUS BALANCE (See Account Summary)		-\$10.00 cr
ONE TIME ACTIVITY		
10/02	Late Fee	10.00
Total One Time Activity		\$ 10.00
INTERNET Your Current Credit Promotion Is Effective Until 07/14/2024		
10/15 - 11/14	Optimum Fiber	139.99
	1 Gig Internet	
	Internet Equip.	0.00
	Internet Credit	-64.99 cr
Total Internet		\$ 75.00
Total Amount Due		\$ 75.00

Your Monthly Savings = \$76.99

Review "Your Account Details" for more information on your discounted rates and credits and how long you will receive these monthly savings.

Customer Service

Be sure to first check optimum.net for answers to all your questions.

Need more help?



Online Products & Support

Online bill pay, optimum.net/paybill
 Channel lineup, optimum.com/tvlineup
 Chat with us, optimum.net/chatnow
 Help, twitter.com/optimumhelp
 Add services, optimum.net/upgrades



Optimum Stores

For a store nearest you visit, optimum.com/stores



Customer Support Numbers

1-800-877-8849



Written Correspondence

Altice USA
 Attn: Shared Services
 200 Jericho Quadrangle
 Jericho, NY 11753



Moving?

Let us make it easy.
 Visit optimum.com/moving
 or call us for special offers for movers.

optimum. Complete

Want to save up to \$15/mo. on Internet?

Unlock Optimum Complete savings by adding Mobile.



Visit optimum.com/mobile

YOUVA SREE BODETIAccount Number: **07876-651764-01-1**Total Amount Due: **\$75.00****Billing Information**

Billing errors must be reported to us within 30 days, in writing, detailing the error and sent to the Customer Support address on your bill. We'll investigate and reply within 10 days. To avoid service interruption, you should pay the undisputed portion of the bill. If you're not satisfied with our reply, you may write to your Franchising Authority which is the New Jersey Board of Public Utilities (BPU), Office of Cable Television, 44 South Clinton Avenue, 2nd Floor, P.O. Box 350, Trenton, NJ 08625, or contact the Complaint Officer directly at 1-800-624-0331 or via the internet at nj.gov/bpu/assistance/complaints/inquiry.html. You may also contact the Office of Cable Television for non-billing related issues.

You're billed each month in advance for the next month's services. Service cancellations are effective on the last day of the then-current billing period. For more details, please visit optimum.com/terms. Rates subject to change or discontinuance at any time. At the end of your promotion, you will be billed rate card pricing for all services and fees. Promotional Credits subject to change or discontinuance w/o notice; if expiration date shown, credit remains thru date if current service levels maintained. Visit optimum.com/pricing-packages for current residential non-promo rates and optimum.net/pricing-packages-business for current business non-promo rates.

If any changes are made to your account during the month, partial month charges may apply. Charges for On Demand/Pay Per View (PPV) will appear on the next billing statement following your order. On Demand/PPV purchases aren't subject to refund or credit. Use parental control features to avoid unwanted purchases.

If your monthly account balance for On Demand/PPV selections exceeds \$55 (\$175 for customers in good standing after 90 days), we reserve the right to limit additional On Demand/PPV orders.

There is an additional monthly charge for equipment, including cable boxes and remote controls. There is also a monthly fee to access premium or digital programming on additional TV sets in your home.

Your monthly bill includes all government fees. TV Taxes and Fees includes an FCC fee and payments required under Altice's franchise agreement to support public, educational or government channels. Taxes and Fees are subject to change.

The Senior Discount Program is available in certain NJ areas and requires proof of age and income or proof of PAAD (Pharmaceutical Assistance to the Aged & Disabled). Qualified seniors may be eligible for a discount on Broadcast Basic or Optimum Value service. For more information and availability, please speak with a Customer Support representative.

Payment Information**Authorization to convert your Check to an electronic funds transfer:**

By sending your check to us as payment, you authorize us either to use info from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction.

Payment is due by the date indicated on the front of your bill. If you're a TV customer, payments not received within 15 days of the due date may be sent to collections and will be assessed a late fee if not paid within 30 days of that date. Additionally, you'll receive written notice of service interruption for non-payment. If you're not a TV customer, payments not received within 2 days of the due date will be assessed a late fee and sent to collections within 13 days of that date. You'll continue to be charged a fee of \$10 on each subsequent past due bill if payment is not received by the due date indicated.

Payments can be made at no charge through our automated phone system by calling Customer Support. Follow the phone prompts to make a one-time payment by check or credit card. Entering your Optimum account number and zip code authorizes an ACH debit entry to your bank account that can only be revoked by speaking with a representative.

If your service is interrupted for non-payment, payment of the past due amount and applicable restoration charges are required before service is restored. Service interruption will affect TV, internet, and phone services. If your service is disconnected for non-payment, full outstanding balance, a re-installation fee up to \$79.95, and one months service in advance will be required before a re-connection is scheduled.

You're responsible for lost, damaged or unreturned equipment and will be charged the full replacement fee for each. For list of current replacement fees, visit optimum.com/pricing-packages Other Services & Charges.

If your bank returns your check unpaid, you'll incur a \$20 fee.

Service Information**If you're experiencing an issue with service:**

1. Be sure all of your equipment is plugged in and powered on.
2. For TV issues:
 - A) Check that your TV is on the correct input for your digital cable box by pressing the SOURCE, INPUT or TV/VIDEO button on the remote that came with your TV or the actual TV itself.
 - B) Reboot your cable box. Unplug the power cord from the back of the cable box, wait 5 seconds then plug it back in. When you see "turn" and "on" alternating on the front panel, turn it back on. When a channel or time is displayed on the front panel you are ready to watch TV.
3. For phone/internet issues:
 - A) Reboot your modem and router (if you have one). To do this, unplug the power from your modem and battery backup if you have one. Then unplug the power from your router. Wait 5 seconds, then plug the modem back in. It may take a minute to fully restart. If you're using a battery backup, reconnect it to the modem now. Plug the router back in, wait 30 seconds, then check your connection by opening a web browser.
4. If you are still having a problem, residential customers can visit optimum.net/support and business customers can visit business.optimum.net/support for information.

If you have a cable-related outage that lasts for more than six consecutive hours, you'll receive full credit on your bill for the time lost provided you contact us within 30 days of the outage.

Programming subject to change, see optimum.net/contractrenewals for details.

Parental Control: Your cable box allows you to block one or more channels and On Demand/Pay Per View purchases. For information, visit optimum.net/parentalcontrol or optimum.net.

Closed Captioning: For immediate closed captioning issues, contact us: 1-888-420-0777 (phone), 516-803-1682 (fax) or CCQuestions@alticeusa.com. Mail written closed captioning complaints to: Vinny Guerrero, Director Executive Customer Relations / 200 Jericho Quadrangle, Jericho, NY 11753.

Service for
Account Number: 07876-651764-01-1
YOUVA SREE BODDETI
3 VANSICKLE CT
LANDING NJ 07850

Your Monthly Statement		
Billing Period	Due Date	Amount
09/15 - 10/14	September 29, 2023	\$75.00

Your Account Summary	
Includes Payments Received By 09/12/23 Any payments and other activities after this date will be on the next bill.	
Previous Balance and Payments	
Balance Last Statement	\$75.00
Payment(s) - Thank You	-\$75.00 cr
Previous Balance	\$0.00
New Bill Activity	
Current Monthly Charges (Includes credits and adjustments since last statement)	\$75.00
Total Taxes & Fees	\$0.00
Total Amount Due by September 29, 2023	\$75.00

Total Savings this month = \$76.99. Please see page 3 for details.

Get your Optimum ID

It's your all-access pass to manage your account online, access apps, and more.



Create or recover your ID at optimum.net/IDhelp



Please turn over for payment.



1111 STEWART AVENUE
BETHPAGE NY 11714-3581

CHANGE SERVICE REQUESTED

#BWNHGYM
#PGHGFFEAGFDPA7#

YOUVA SREE BODDETI
3 VANSICKLE CT
LANDING NJ 07850-

To message us,
scan with your
phone's camera



YOUVA SREE BODDETIAccount Number: **07876-651764-01-1**Total Amount Due: **\$75.00****Optimum Updates**

To get the most out of your Optimum services, you need an Optimum ID. It's the key to managing your in-home WiFi network, watching TV from just about anywhere on your mobile device, paying your bill online, and more. If you need to create one, reset your password, or just want to learn more about all the things you can do with an Optimum ID, visit us at optimum.net/idhelp.

In accordance with state regulation, you may request in writing that a third party be designated to receive any disconnection notice issued on your Optimum account. Contact Customer Support for more information.

Payment of your bill confirms your acceptance of the Residential General Terms and Conditions of Service, viewable at optimum.com/terms-of-service.

The Federal Government's Affordable Connectivity Program (ACP) operated by the FCC reduces Internet charges for qualifying low-income households with a one per household benefit up to \$30/mo or up to \$75/mo for residents of Tribal Lands. The benefit is portable from one participating provider to another but cannot be transferred to another individual or household even if they qualify. ACP eligibility requirements, how to enroll and plans that may be free with the benefit can be found at optimum.com/acp. Qualifying households will be subject to Optimum's undiscounted rates and general terms and conditions if they disqualify, de-enroll, transfer their benefit to another provider without cancelling service, or if the program ends.

Protect yourself from payment scams. We've seen an increase in scammers claiming to be your service provider. Scammers may try to trick you into paying your Optimum bill through fraudulent phone numbers and third-party websites. Only use the payment options listed at optimum.net/waystopay to pay your bill. We'll never ask you to pay through gift cards, third-party applications, or wire transfers.

Get answers to common questions with helpful articles, user guides, and more at optimum.net/support.

Optimum Information

Your FCC Community ID # is NJ0136

For Optimum Customer Service inquiries, please see the Customer Service box on pg. 3 for important contact information.

Optimum Stores/Payment Locations

You may pay your bill at optimum.net or at any of our Optimum Stores. For store hours by location go to optimum.com/stores.

Optimum Store Near You:

683 Route 10 East, Randolph, NJ 07869

26 Goldsborough Drive, Bayonne, NJ 07002

Mail your payment to: PO Box 70340, Philadelphia, PA 19176-0340

To make changes to your account or pick up new equipment, you need to be an authorized user. This means that your name must be listed on the account, and to ensure account security, you will need to present a photo ID.

To find other locations where you can make a payment in person, contact any of the following:

Checkfree Pay 1-855-578-6415 or checkfreepay.com

Western Union 1-800-354-0005, option 5 or westernunion.com

Please return this section with your payment. Be sure the address below is in the return envelope window.



0 7 8 7 6 6 5 1 7 6 4 0 1

Mailing Your Payment

Account Number: **07876-651764-01-1**
 Payment Due Date: **September 29, 2023**
 Total Amount Due: **\$75.00**

Amount Enclosed \$

000-09-23-C-C

Make checks payable to Optimum.

OPTIMUM
 PO BOX 70340
 PHILADELPHIA PA 19176-0340

07876 651764 01 1 3 007500

YOUVA SREE BODDETI

Account Number: **07876-651764-01-1**

Total Amount Due: **\$75.00**

Your Account Details		
BALANCE LAST STATEMENT		\$ 75.00
PAYMENTS		
08/24	Credit Card Pymt	-75.00 cr
Total Payment(s) - Thank You		-\$75.00 cr
INTERNET Your Current Credit Promotion Is Effective Until 07/14/2024		
09/15 - 10/14	Optimum Fiber	139.99
	1 Gig Internet	
	Internet Equip.	0.00
	Internet Credit	-64.99 cr
Total Internet		\$ 75.00
Total Amount Due		\$ 75.00






Your Monthly Savings = \$76.99

Review "Your Account Details" for more information on your discounted rates and credits and how long you will receive these monthly savings.

Customer Service

Be sure to first check optimum.net for answers to all your questions.

Need more help?

-  **Online Products & Support**
Online bill pay, optimum.net/paybill
Channel lineup, optimum.com/tvlineup
Chat with us, optimum.net/chatnow
Help, twitter.com/optimumhelp
Add services, optimum.net/upgrades
-  **Optimum Stores**
For a store nearest you visit, optimum.com/stores
-  **Customer Support Numbers**
1-800-877-8849
-  **Written Correspondence**
Altice USA
Attn: Shared Services
200 Jericho Quadrangle
Jericho, NY 11753
-  **Moving?**
Let us make it easy.
Visit optimum.com/moving
or call us for special offers for movers.

optimum. Complete

Want to save up to \$15/mo. on Internet?

Unlock Optimum Complete savings by adding Mobile.



Visit optimum.com/mobile

YOUVA SREE BODETIAccount Number: **07876-651764-01-1**Total Amount Due: **\$75.00****Billing Information**

Billing errors must be reported to us within 30 days, in writing, detailing the error and sent to the Customer Support address on your bill. We'll investigate and reply within 10 days. To avoid service interruption, you should pay the undisputed portion of the bill. If you're not satisfied with our reply, you may write to your Franchising Authority which is the New Jersey Board of Public Utilities (BPU), Office of Cable Television, 44 South Clinton Avenue, 2nd Floor, P.O. Box 350, Trenton, NJ 08625, or contact the Complaint Officer directly at 1-800-624-0331 or via the internet at nj.gov/bpu/assistance/complaints/inquiry.html. You may also contact the Office of Cable Television for non-billing related issues.

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Payment Information**Authorization to convert your Check to an electronic funds transfer:**

By sending your check to us as payment, you authorize us either to use info from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction.

Payment is due by the date indicated on the front of your bill. If you're a TV customer, payments not received within 15 days of the due date may be sent to collections and will be assessed a late fee if not paid within 30 days of that date. Additionally, you'll receive written notice of service interruption for non-payment. If you're not a TV customer, payments not received within 2 days of the due date will be assessed a late fee and sent to collections within 13 days of that date. You'll continue to be charged a fee of \$10 on each subsequent past due bill if payment is not received by the due date indicated.

Payments can be made at no charge through our automated phone system by calling Customer Support. Follow the phone prompts to make a one-time payment by check or credit card. Entering your Optimum account number and zip code authorizes an ACH debit entry to your bank account that can only be revoked by speaking with a representative.

If your service is interrupted for non-payment, payment of the past due amount and applicable restoration charges are required before service is restored. Service interruption will affect TV, internet, and phone services. If your service is disconnected for non-payment, full outstanding balance, a re-installation fee up to \$79.95, and one months service in advance will be required before a re-connection is scheduled.

You're responsible for lost, damaged or unreturned equipment and will be charged the full replacement fee for each. For list of current replacement fees, visit optimum.com/pricing-packages Other Services & Charges.

If your bank returns your check unpaid, you'll incur a \$20 fee.

Service Information**If you're experiencing an issue with service:**

1. Be sure all of your equipment is plugged in and powered on.
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 - A) Check that your TV is on the correct input for your digital cable box by pressing the SOURCE, INPUT or TV/VIDEO button on the remote that came with your TV or the actual TV itself.
 - B) Reboot your cable box. Unplug the power cord from the back of the cable box, wait 5 seconds then plug it back in. When you see "turn" and "on" alternating on the front panel, turn it back on. When a channel or time is displayed on the front panel you are ready to watch TV.
3. For phone/internet issues:
 - A) Reboot your modem and router (if you have one). To do this, unplug the power from your modem and battery backup if you have one. Then unplug the power from your router. Wait 5 seconds, then plug the modem back in. It may take a minute to fully restart. If you're using a battery backup, reconnect it to the modem now. Plug the router back in, wait 30 seconds, then check your connection by opening a web browser.
4. If you are still having a problem, residential customers can visit optimum.net/support and business customers can visit business.optimum.net/support for information.

If you have a cable-related outage that lasts for more than six consecutive hours, you'll receive full credit on your bill for the time lost provided you contact us within 30 days of the outage.

Programming subject to change, see optimum.net/contractrenewals for details.

Parental Control: Your cable box allows you to block one or more channels and On Demand/Pay Per View purchases. For information, visit optimum.net/parentalcontrol or optimum.net.

Closed Captioning: For immediate closed captioning issues, contact us: 1-888-420-0777 (phone), 516-803-1682 (fax) or CCQuestions@alticeusa.com. Mail written closed captioning complaints to: Vinny Guerrero, Director Executive Customer Relations / 200 Jericho Quadrangle, Jericho, NY 11753.

Service for
 Account Number: **07876-651764-01-1**
YOUVA SREE BODDETI
3 VANSICKLE CT
LANDING NJ 07850


Your Monthly Statement		
Billing Period	Due Date	Amount
08/15 - 09/14	August 29, 2023	\$75.00


Your Account Summary	
Includes Payments Received By 08/12/23	
Any payments and other activities after this date will be on the next bill.	
Previous Balance and Payments	
Balance Last Statement	\$186.47
Payment(s) - Thank You	-\$86.47 cr
Previous Balance	\$100.00
New Bill Activity	
Current Monthly Charges (Includes credits and adjustments since last statement)	-\$25.00 cr
Total Taxes & Fees	\$0.00
Total Amount Due by August 29, 2023	\$75.00

Total Savings this month = \$76.99. Please see page 3 for details.

Welcome to Optimum

Discover simple ways to get the most out of your service, at home and on the go.

 Visit optimum.net/welcome for more



⏪ Please turn over for payment. ⏩

optimum.


1111 STEWART AVENUE
 BETHPAGE NY 11714-3581

CHANGE SERVICE REQUESTED

#BWNHGYM
 #PGHGFFEAGFDPA7#

YOUVA SREE BODDETI
 3 VANSICKLE CT
 LANDING NJ 07850-

**To message us,
 scan with your
 phone's camera**



YOUVA SREE BODDETI
Account Number: **07876-651764-01-1**
Total Amount Due: **\$75.00**

Optimum Updates

Welcome to Optimum. Thanks for choosing us. Since this is your first bill, it may include partial month and one-time charges you won't see on other bills moving forward. Start enjoying all the benefits of your new service today at optimum.net/welcome.

In accordance with state regulation, you may request in writing that a third party be designated to receive any disconnection notice issued on your Optimum account. Contact Customer Support for more information.

Payment of your bill confirms your acceptance of the Residential General Terms and Conditions of Service, viewable at optimum.com/terms-of-service.

The Federal Government's Affordable Connectivity Program (ACP) operated by the FCC reduces Internet charges for qualifying low-income households with a one per household benefit up to \$30/mo or up to \$75/mo for residents of Tribal Lands. The benefit is portable from one participating provider to another but cannot be transferred to another individual or household even if they qualify. ACP eligibility requirements, how to enroll and plans that may be free with the benefit can be found at optimum.com/acp. Qualifying households will be subject to Optimum's undiscounted rates and general terms and conditions if they disqualify, de-enroll, transfer their benefit to another provider without cancelling service, or if the program ends.

Get answers to common questions with helpful articles, user guides, and more at optimum.net/support.

Optimum Information

Your FCC Community ID # is NJ0136

For Optimum Customer Service inquiries, please see the Customer Service box on pg. 3 for important contact information.

Optimum Stores/Payment Locations

You may pay your bill at optimum.net or at any of our Optimum Stores. For store hours by location go to optimum.com/stores.

Optimum Store Near You:

683 Route 10 East, Randolph, NJ 07869
26 Goldsborough Drive, Bayonne, NJ 07002

Mail your payment to: PO Box 70340, Philadelphia, PA 19176-0340

To make changes to your account or pick up new equipment, you need to be an authorized user. This means that your name must be listed on the account, and to ensure account security, you will need to present a photo ID.

To find other locations where you can make a payment in person, contact any of the following:

Checkfree Pay 1-855-578-6415 or checkfreepay.com Western Union 1-800-354-0005, option 5 or westernunion.com

Please return this section with your payment. Be sure the address below is in the return envelope window.



0 7 8 7 6 6 5 1 7 6 4 0 1

Mailing Your Payment	
Account Number:	07876-651764-01-1
Payment Due Date:	August 29, 2023
Total Amount Due:	\$75.00
Amount Enclosed \$	

000-08-23-C-C

Make checks payable to Optimum.

OPTIMUM
PO BOX 70340
PHILADELPHIA PA 19176-0340

07876 651764 01 1 3 007500

YOUVA SREE BODDETI

Account Number: **07876-651764-01-1**

Total Amount Due: **\$75.00**

Your Account Details		
BALANCE LAST STATEMENT		\$ 186.47
PAYMENTS		
07/28	Credit Card Pymt	-86.47 cr
Total Payment(s) - Thank You		-\$ 86.47 cr
PREVIOUS BALANCE DUE (See Account Summary)		\$ 100.00
ONE TIME ACTIVITY		
07/13	Connection Credit	-100.00 cr
Total One Time Activity		-\$100.00 cr
INTERNET	Your Current Credit Promotion Is Effective Until 07/14/2024	
08/15 - 09/14	Optimum Fiber	139.99
	1 Gig Internet	
	Internet Equip.	0.00
	Internet Credit	-64.99 cr
Total Internet		\$ 75.00
Total Amount Due		\$ 75.00

Your Monthly Savings = \$76.99

Review "Your Account Details" for more information on your discounted rates and credits and how long you will receive these monthly savings.

Customer Service

Be sure to first check optimum.net for answers to all your questions.

Need more help?



Online Products & Support

Online bill pay, optimum.net/paybill
 Channel lineup, optimum.com/tvlineup
 Chat with us, optimum.net/chatnow
 Help, twitter.com/optimumhelp
 Add services, optimum.net/upgrades



Optimum Stores

For a store nearest you visit, optimum.com/stores



Customer Support Numbers

1-800-877-8849



Written Correspondence

Altice USA
 Attn: Shared Services
 200 Jericho Quadrangle
 Jericho, NY 11753



Moving?

Let us make it easy.
 Visit optimum.com/moving
 or call us for special offers for movers.

optimum. Complete

Want to save up to \$15/mo. on Internet?

Unlock Optimum Complete savings by adding Mobile.



Visit optimum.com/mobile

YOUVA SREE BODETIAccount Number: **07876-651764-01-1**Total Amount Due: **\$75.00****Billing Information**

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4. If you are still having a problem, residential customers can visit optimum.net/support and business customers can visit business.optimum.net/support for information.

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Service for
 Account Number: **07876-651764-01-1**
YOUVA SREE BODDETI
3 VANSICKLE CT
LANDING NJ 07850


Your Monthly Statement		
Billing Period	Due Date	Amount
07/12 - 08/14	July 29, 2023	\$186.47


Your Account Summary	
Includes Payments Received By 07/12/23	
Any payments and other activities after this date will be on the next bill.	
Previous Balance and Payments	
Balance Last Statement	\$0.00
Payment Activity	\$0.00
Previous Balance	\$0.00
New Bill Activity	
Current Monthly Charges	\$179.84
(Includes credits and adjustments since last statement)	
Total Taxes & Fees	\$6.63
Total Amount Due by July 29, 2023	\$186.47

Total Savings this month = \$76.99. Please see page 3 for details.

Welcome to Optimum

Discover simple ways to get the most out of your service, at home and on the go.

 Visit optimum.net/welcome for more



⏪ Please turn over for payment. ⏩

optimum.


1111 STEWART AVENUE
 BETHPAGE NY 11714-3581

CHANGE SERVICE REQUESTED

#BWNHGYM
 #PGHGFFEAGFDPA7#

YOUVA SREE BODDETI
 3 VANSICKLE CT
 LANDING NJ 07850-

**To message us,
 scan with your
 phone's camera**



YOUVA SREE BODDETIAccount Number: **07876-651764-01-1**Total Amount Due: **\$186.47****Optimum Updates**

Welcome to Optimum. Thanks for choosing us. Since this is your first bill, it may include partial month and one-time charges you won't see on other bills moving forward. Start enjoying all the benefits of your new service today at optimum.net/welcome.

In accordance with state regulation, you may request in writing that a third party be designated to receive any disconnection notice issued on your Optimum account. Contact Customer Support for more information.

Payment of your bill confirms your acceptance of the Residential General Terms and Conditions of Service, viewable at optimum.com/terms-of-service.

CLASS ACTION SETTLEMENT NOTICE. You may have a right to receive a cash payment as part of the settlement of a lawsuit regarding the Network Enhancement Fee or Network Access Surcharge charged to certain internet customers and the Broadcast Station Programming Surcharge, TV Broadcast Fee, Sports Programming Surcharge, and/or Regional Sports Network Fee charged to certain television customers. For more information about the lawsuit and the settlement, including how to submit a claim, exclude yourself from the settlement, or object to the settlement, visit the settlement website at OptimumSuddenlinkFeeSettlement.com or call (833) 549-9657.

To better understand your Optimum bill, watch our video for an overview of each section at optimum.com/understandingmybill

The Federal Government's Affordable Connectivity Program (ACP) operated by the FCC reduces Internet charges for qualifying low-income households with a one per household benefit up to \$30/mo or up to \$75/mo for residents of Tribal Lands. The benefit is portable from one participating provider to another but cannot be transferred to another individual or household even if they qualify. ACP eligibility requirements, how to enroll and plans that may be free with the benefit can be found at optimum.com/acp. Qualifying households will be subject to Optimum's undiscounted rates and general terms and conditions if they disqualify, de-enroll, transfer their benefit to another provider without cancelling service, or if the program ends.

Get answers to common questions with helpful articles, user guides, and more at optimum.net/support.

Optimum Information

Your FCC Community ID # is NJ0136

For Optimum Customer Service inquiries, please see the Customer Service box on pg. 3 for important contact information.

Optimum Stores/Payment Locations

You may pay your bill at optimum.net or at any of our Optimum Stores. For store hours by location go to optimum.com/stores.

Optimum Store Near You:

683 Route 10 East, Randolph, NJ 07869

26 Goldsborough Drive, Bayonne, NJ 07002

Mail your payment to: PO Box 70340, Philadelphia, PA 19176-0340

To make changes to your account or pick up new equipment, you need to be an authorized user. This means that your name must be listed on the account, and to ensure account security, you will need to present a photo ID.

To find other locations where you can make a payment in person, contact any of the following:

Checkfree Pay 1-855-578-6415 or checkfreepay.com

Western Union 1-800-354-0005, option 5 or westernunion.com

Please return this section with your payment. Be sure the address below is in the return envelope window.



0 7 8 7 6 6 5 1 7 6 4 0 1

Mailing Your Payment

Account Number: **07876-651764-01-1**
 Payment Due Date: **July 29, 2023**
 Total Amount Due: **\$186.47**

Amount Enclosed \$

000-07-23-C-C

Make checks payable to Optimum.

OPTIMUM
 PO BOX 70340
 PHILADELPHIA PA 19176-0340

07876 651764 01 1 0 018647

YOUVA SREE BODDETI

Account Number: **07876-651764-01-1**

Total Amount Due: **\$186.47**

Your Account Details		
BALANCE LAST STATEMENT		\$ 0.00
Your Current Promotion Is Effective Until 07/14/2024		
PARTIAL MONTH ACTIVITY		
07/13 - 07/14	Internet Services	9.03
	Internet Credit	-4.19 cr
	Total Partial Month Activity	\$ 4.84
ONE TIME ACTIVITY		
07/12	Standard Install	100.00
	Total One Time Activity	\$ 100.00
INTERNET		
07/15 - 08/14	Optimum Fiber	139.99
	1 Gig Internet	
	Internet Equip.	0.00
	Internet Credit	-64.99 cr
	Total Internet	\$ 75.00
TAXES & FEES		
07/12	State and Local Sales Tax	6.63
	Total Taxes & Fees	\$ 6.63
	Total Amount Due	\$ 186.47






Your Monthly Savings = \$76.99

Review "Your Account Details" for more information on your discounted rates and credits and how long you will receive these monthly savings.

Customer Service

Be sure to first check optimum.net for answers to all your questions.

Need more help?

-  **Online Products & Support**
Online bill pay, optimum.net/paybill
Channel lineup, optimum.com/tvlineup
Chat with us, optimum.net/chatnow
Help, twitter.com/optimumhelp
Add services, optimum.net/upgrades
-  **Optimum Stores**
For a store nearest you visit, optimum.com/stores
-  **Customer Support Numbers**
1-800-877-8849
-  **Written Correspondence**
Altice USA
Attn: Shared Services
200 Jericho Quadrangle
Jericho, NY 11753
-  **Moving?**
Let us make it easy.
Visit optimum.com/moving
or call us for special offers for movers.

optimum. Complete

Want to save up to \$15/mo. on Internet?

Unlock Optimum Complete savings by adding Mobile.



Visit optimum.com/mobile

YOUVA SREE BODDETIAccount Number: **07876-651764-01-1**Total Amount Due: **\$186.47****Billing Information**

Billing errors must be reported to us within 30 days, in writing, detailing the error and sent to the Customer Support address on your bill. We'll investigate and reply within 10 days. To avoid service interruption, you should pay the undisputed portion of the bill. If you're not satisfied with our reply, you may write to your Franchising Authority which is the New Jersey Board of Public Utilities (BPU), Office of Cable Television, 44 South Clinton Avenue, 2nd Floor, P.O. Box 350, Trenton, NJ 08625, or contact the Complaint Officer directly at 1-800-624-0331 or via the internet at nj.gov/bpu/assistance/complaints/inquiry.html. You may also contact the Office of Cable Television for non-billing related issues.

You're billed each month in advance for the next month's services. Service cancellations are effective on the last day of the then-current billing period. For more details, please visit optimum.com/terms. Rates subject to change or discontinuance at any time. At the end of your promotion, you will be billed rate card pricing for all services and fees. Promotional Credits subject to change or discontinuance w/o notice; if expiration date shown, credit remains thru date if current service levels maintained. Visit optimum.com/pricing-packages for current residential non-promo rates and optimum.net/pricing-packages-business for current business non-promo rates.

If any changes are made to your account during the month, partial month charges may apply. Charges for On Demand/Pay Per View (PPV) will appear on the next billing statement following your order. On Demand/PPV purchases aren't subject to refund or credit. Use parental control features to avoid unwanted purchases.

If your monthly account balance for On Demand/PPV selections exceeds \$55 (\$175 for customers in good standing after 90 days), we reserve the right to limit additional On Demand/PPV orders.

There is an additional monthly charge for equipment, including cable boxes and remote controls. There is also a monthly fee to access premium or digital programming on additional TV sets in your home.

Your monthly bill includes all government fees. TV Taxes and Fees includes an FCC fee and payments required under Altice's franchise agreement to support public, educational or government channels. Taxes and Fees are subject to change.

The Senior Discount Program is available in certain NJ areas and requires proof of age and income or proof of PAAD (Pharmaceutical Assistance to the Aged & Disabled). Qualified seniors may be eligible for a discount on Broadcast Basic or Optimum Value service. For more information and availability, please speak with a Customer Support representative.

Payment Information**Authorization to convert your Check to an electronic funds transfer:**

By sending your check to us as payment, you authorize us either to use info from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction.

Payment is due by the date indicated on the front of your bill. If you're a TV customer, payments not received within 15 days of the due date may be sent to collections and will be assessed a late fee if not paid within 30 days of that date. Additionally, you'll receive written notice of service interruption for non-payment. If you're not a TV customer, payments not received within 2 days of the due date will be assessed a late fee and sent to collections within 13 days of that date. You'll continue to be charged a fee of \$10 on each subsequent past due bill if payment is not received by the due date indicated.

Payments can be made at no charge through our automated phone system by calling Customer Support. Follow the phone prompts to make a one-time payment by check or credit card. Entering your Optimum account number and zip code authorizes an ACH debit entry to your bank account that can only be revoked by speaking with a representative.

If your service is interrupted for non-payment, payment of the past due amount and applicable restoration charges are required before service is restored. Service interruption will affect TV, internet, and phone services. If your service is disconnected for non-payment, full outstanding balance, a re-installation fee up to \$79.95, and one months service in advance will be required before a re-connection is scheduled.

You're responsible for lost, damaged or unreturned equipment and will be charged the full replacement fee for each. For list of current replacement fees, visit optimum.com/pricing-packages Other Services & Charges.

If your bank returns your check unpaid, you'll incur a \$20 fee.

Service Information**If you're experiencing an issue with service:**

1. Be sure all of your equipment is plugged in and powered on.
2. For TV issues:
 - A) Check that your TV is on the correct input for your digital cable box by pressing the SOURCE, INPUT or TV/VIDEO button on the remote that came with your TV or the actual TV itself.
 - B) Reboot your cable box. Unplug the power cord from the back of the cable box, wait 5 seconds then plug it back in. When you see "turn" and "on" alternating on the front panel, turn it back on. When a channel or time is displayed on the front panel you are ready to watch TV.
3. For phone/internet issues:
 - A) Reboot your modem and router (if you have one). To do this, unplug the power from your modem and battery backup if you have one. Then unplug the power from your router. Wait 5 seconds, then plug the modem back in. It may take a minute to fully restart. If you're using a battery backup, reconnect it to the modem now. Plug the router back in, wait 30 seconds, then check your connection by opening a web browser.
4. If you are still having a problem, residential customers can visit optimum.net/support and business customers can visit business.optimum.net/support for information.

If you have a cable-related outage that lasts for more than six consecutive hours, you'll receive full credit on your bill for the time lost provided you contact us within 30 days of the outage.

Programming subject to change, see optimum.net/contractrenewals for details.

Parental Control: Your cable box allows you to block one or more channels and On Demand/Pay Per View purchases. For information, visit optimum.net/parentalcontrol or optimum.net.

Closed Captioning: For immediate closed captioning issues, contact us: 1-888-420-0777 (phone), 516-803-1682 (fax) or CCQuestions@alticeusa.com. Mail written closed captioning complaints to: Vinny Guerrero, Director Executive Customer Relations / 200 Jericho Quadrangle, Jericho, NY 11753.