

Ricoma International Corporation 11555 NW 124<sup>th</sup> St • Miami, FL 33178 Tel: (305)418-4421 • Fax: (305)418-5036 • Toll free: 1-888-292-6282 Website: www.ricoma.us • Email: info@ricoma.com

Sales Contract

Date: November 24, 2023

Bill to:

NIKHILESH VUMMADI / Uncommon Society Nancy Gubbala 16220 Phoebe Rd Frisco, Texas 75035 United States +17326406914

uncommonsocietyclub@gmail.com

# Ship to:

NIKHILESH VUMMADI / Uncommon Society Nancy Gubbala 16220 Phoebe Rd Frisco, Texas 75035 United States +17326406914 uncommonsocietyclub@gmail.com

TOTAL

\$32,070.00

Sales Rep:	Sebastian Restrepo	Payment Method:	

QTY	PRODUCT	DESCRIPTION	TOTAL PRICE
1	Vision	Vision DTG printer w/ Complete maintenance kit w/ Full Ink Sets+ and 2 of storage fluid w/ Wifi Antenna and USB	\$16,950.00
1	1-2570	Finish Release Paper 16" x 20" (25 sheets)	\$0.00
1	342075	Wagner Sprayer	\$0.00
1	HP-5040H	HP-5040H - Portrait-Style High Pressure Flat Heat Press Machine,20" x 16"	\$0.00
1	Pretreated T-shirt sample kit	Pretreated T-shirt sample kit	\$0.00
1	SonicJet starter kit	SonicJet Starter Kit, including SonicJet pretreatment liquid light 32oz, SonicJet pretreatment liquid ultimate 32oz	\$0.00
1	VividRip	Ricoma VividRip Software intuitive and easy to use. Edit and customize your designs to prepare them to print. Windows & Mac compatible. One activation license included for one device.	\$0.00
1	MT-2001-8S	20 Needle MT Series Single Head Embroidery Machines with TC-8S 8" Touch Screen Control System, (Monitor size:8", Stand, Servo Motor, Hoops, Cap attachments and Tool Box included, Crate Package)	\$15,120.00
1	Hoopmade Subscription	3 months subscription to Hoopmade embroidery design library (Master Bundle)	\$0.00
1	Chroma Inspire (Serialized)	Chroma Inspire Digitizing Software	\$0.00
1	Embroidery Starter Kit	Starter Kit including samples of backing,foam,thread,scissors,bobbins and more	\$0.00
1	Online training	1 day hands-on training at our academy program (Miami, FL) or via live webcam training. Unlimited technical support.	\$0.00
1	02	Shipping and Handling	\$1,281.00
1	11	Sales Discount	(\$1,281.00)

Special Notes: SYNCHRONY FINANCING 10% UTILIZATION USED/ DISCOUNTED MACHINE PRICE PROMOTION / FREE SHIPPING PROMOTION / FREE CHROMA SOFTWARE / TEXAS TAX EXEMPT / ETA 3-4 WEEKS PENDING ALL DOCUMENTS AND PAYMENT IS APPLIED

- Balance due in full prior to shipping.
- The Sales Proposal and pricing will expire 2 weeks from the date sent.
- Delivery ETAs are estimated, and times may vary.

Subtotal:	\$32,070.00
Sales Tax	\$0.00
Total	\$32,070.00

	DocuSigned by:			
	Mkhilesh Vummadi			
Buyer Signature				

11/24/2023

Date

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Installation:

The above prices do not include rigging or special handling required to unload from truck and place in desired position on site, field wiring, piping, foundation works, and DS materials.

Shipping:

Ricoma cannot guarantee a precise delivery date due to circumstances beyond the company's control during the use of third-party freight services. The customer will be given a good faith estimate, but the exact transit time is subject to vary by location. In the event that a customer needs a specific delivery date, the customer may agree to an extra shipping fee for a guaranteed service.

Sales Tax:

The above selling price may include any local, state, and/or federal sales or use tax, which is the responsibility of the Buyer unless separately stated on the invoice if applicable.

DS

Claim Period:

Claims relating to defective goods shall be made within 30 days after receipt thereof. Photos of the damaged goods must be provided. Buyer's failure to give the Company written notice within the applicable time period shall constitute an absolute and unconditional waiver of such claim.

### Warranties; Maintenance; Disclaimers.

This limited non-transferable warranty covers machines, products and accessories sold in the USA by Ricoma International. For products that are purchased or located outside of the USA, Ricoma's international one-year warranty will apply. Ricoma guarantees that the covered products will be free of defects in material or workmanship during the applicable warranty period stated below. Ricoma will, at its option, repair or replace a product that is found defective during the warranty period. Warranty work must be authorized by a Ricoma Authorized Representative. Warranty covers parts and support only and does not include onsite repair or shipping to Ricoma for Repair. The customer is responsible for troubleshooting with a Ricoma technician. Warranty: Ricoma's Warranty applies for the warranty period specified for the specific product below. The warranty period begins on the date of the invoice as indicated. Printers comes with 1 Year limited warranty except for Consumable Components Consumable and/or expendable components, including, but not limited to Dampers, Ink Cartridges, Cleaner Cartridges, Tanks, Hoses, USB Drives. Do not throw away box, if a Depot Repair is needed, you will be required to pay for a box, to ship machine back to Ricoma. Key Critical Items that must be adhered to or your Warranty will be voided: Failure to follow required Maintenance of the machine, as taught in training which include the following: Training: Turning on the machine prior to training will void the warranty! Failure to take the training will result in your Warranty being voided. Training is forever and free. Daily Nozzle Checks: After turning on the printer, it is important to run a daily Nozzle Check to spot Potential clogging issues, failure to do Daily Nozzle checks will void the warranty. Shutting Down the Printer: Before shutting down the printer, it's important to load the machine with the Storage Fluid Cartridges and utilize the Cleaner Charging to eject all ink from the lines and to do a head cleaning, and then cap the printhead with the printhead cap loaded with cleaning solution in the printhead cap. Humidity & Temperature: Keep the Humidity above 45% relative Humidity, extensive time below this level will cause the Printhead to dry out and clog the Printhead. A Non-condensing humidifier is recommended if you are unable to reach necessary Humidity. Temperature, must be between 59F-90F, failure to maintain the correct temperature can Low Ink: Do not allow machine to set more than 1 day with Low ink notification as this will not allow Auto circulation to occur which can lead to clogging in the Printhead Maintenance: Failure to perform maintenance, Daily, Weekly and Monthly when required will result in clogging. This includes, but not limited to Cleaning Printhead, Maintenance Station, CR Encoder, emptying Waste Container, Ink Sump. White Cartridge Daily Agitation: Once Daily the White Cartridges must be removed from machine and shaken for 50 seconds, otherwise clogging can occur. Waste Ink Container: Failure to empty and reset Waste Ink Container will not allow Auto-Circulation to occur and can cause clogging. Platen Height: Platen Height has to be at maximum height for garment to alleviate Overspray, which can short out components, which will void the Warranty Fan Filters: Failure to replace Fan Filters, when dirty or indicated on panel can lead to malfunction, that will void the warranty. Storage Mode: Not properly putting machine in Storage following the instructions will cause the machine to clog and will not be covered by Warranty. Error Codes: Failure to notify us of any errors within 72 hours could cause clogging if not rectified. Immediately when you receive an error code and you cannot resolve on your own, please cap the printhead to alleviate potential clogging. Logging Function: This machine Logs or Records everything that occurs with(in) the machine, error messages, Ink levels, time left with low ink, ink removal, maintenance completed, head cleans, strong head cleans, nozzle checks, days powered off without cleaner loaded, Prints, Humidity & Temperature. This Logging is not disputable and if the machine shows the previous warned items, were not completed or machine kept in safe Environmental Conditions, the warranty will be voided Ricoma Is not Responsible for: Acts of God. Third Party Ink and Supplies, Any use of Ink or supplies not from Ricoma can ultimately harm your machine and is not covered by your Warranty. Any product that has been used, altered or modified in ways not approved by a Ricoma representative Parts, supplies or accessories not supplied by Ricoma. Damage/defects caused by failure to attend corresponding training, improper installation, bad quality image files, or other user misuse. Depreciation or damage to equipment, property or garments, caused by normal wear and tear, lack of proper maintenance, or failure to follow safe operating and maintenance instructions. External factors such as environment, maintenance neglect, or electrical supply problems. Computer and networking hardware not supplied by Ricoma. Any shipping besides ground shipping. If the customer wishes to have expedited shipping, they can pay the difference for the expedited shipping covered under warranty during first 90 days, otherwise, all shipping after 90 days is covered by the customer General product maintenance and preventative maintenance, that is the responsibility of the purchaser. Additional operator training: This limited warranty will be void if the machine has been tampered with or modified without the express prior approval of a Ricoma representative, or if a serial number has been altered or removed.

For Embroidery Machinery:

Ricoma International Corporation, hereafter referred to as Ricoma or the "Company", offers a 5-Year Limited Warranty that covers 1 year on non-consumable parts and technical labor, 3 years on electronics such as wiring harnesses/cables, solenoids, switches, printed circuit boards, motors, potentiometer, light fixtures and other sensors, and 5 years on main drive components such as bushings, bearings, cams, drive shaft, gears, rails, and pulleys. Non-consumable parts do not include consumable items such as needles and bobbin case. Any damaged or defective parts under warranty must be returned to the Company within 30 days to receive credit. The customer is responsible for all shipping costs of parts and travel expenses of a technician after the initial 90-day claim period. Any modifications made by the Buyer to the herein specified machine and/or part(s) shall void this warranty unless approved in writing by the Company prior to modification. For new non-consumable parts, electronic parts and drive components purchased separately from the Company, a 1-year warranty is provided and there is a 30-day claim period. The customer is responsible for the shipping cost after the initial 30-day claim period. Any shipping cost covered by the Company within the claim period is regular ground shipping only. For any technical labor performed, the claim period is 7 days if the customer experiences the same technical problem(s). 5-Year Limited Warranty applies only to new Ricoma embroidery machines purchased from Ricoma in the United States and is nontransferable. Refurbished machines purchased directly from the Company have a 90-day warranty on non-consumable parts and technical labor and 1-year warranty on electronics and drive components. Non-payment, short payment or late payment of any outstanding balance on machines, parts, software, service, and so on will automatically void warranty. Warranty does not cover damages caused by user's operational errors, misuse, improper maintenance or neglect. For any claim of a return due to a defective machine a Ricoma HQ Technician has to confirm machine is nonconforming or defective and then approved by Management. Software security dongle is warranted for 30 days against manufacturers' defects. Broken or damaged dongles may be replaced for the dongle cost at the time of breakage. The broken or damaged dongle must be returned to Ricoma within 15 days or the customer will be billed the full software cost. Lost dongles cannot be replaced; customer must repurchase the software. Customers should make sure they have insurance coverage that covers loss. THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, AND THE COMPANY MAKES NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE BUYER EXPRESSLY ACKNOWLEDGES THAT NO OTHER REPRESENTATIONS OR WARRANTIES HAVE BEEN MADE.

Return of Goods:

All sales are final, and no refunds are given for any reason including any deposit received.

Governing Law Clause:

This quotation shall be governed by and construed in accordance with the laws of the State of Florida. In the event that any provision hereof shall be declared invalid or unenforceable, such invalidity or unenforceability shall not in any way affect the validity and enforceability of any other provision hereof.



### Arbitration Clause:



Any controversy or claim arising out of or relating to this quotation, or for the breach thereof, which cannot be amicably settled by negotiation between the parties hereto, shall be submitted to arbitration to be held in the City of Miami, State of Florida, in accordance with the Commercial rules then obtaining of the American Arbitration Association. The parties hereto consent to the jurisdiction of any court of the State of Florida, County of Dade for all purposes in connection with this arbitration agreement and any arbitration hereunder, including enforcement of the provision for arbitration and entry of judgment on any award; and further consent that any process, notice or other applications to the Court or a Judge thereof may be served outside of the State of Florida by registered or certified mail or by personal service provided a reasonable time for appearance is allowed.

## Force Majeure:



In the event that either party is unable to carry out its obligations under this Agreement, wholly or in part, due to circumstances beyond its control, including without limitation, strikes; lockouts; fires; explosions; floods; acts of God; war or other hostilities; civil commotion; breakdown of machinery; governmental acts, order or regulations; inability or difficulty in obtaining shipping facilities or supplies; and accidents in transportation or shipping; then upon giving prompt notice of force majeure to the other party, the party so affected shall be released without any liabilities on its part from the performance of its obligations under this Agreement, but only to the extent and only for the period that its performance of said obligations is prevented by circumstances of force majeure.

#### Agreement

There are no other agreements, understandings, or representations, whether written or oral, other than those stated or referred to herein. The terms and conditions stated herein replace and supersede any terms and conditions of Buyer, whether on Buyer's purchase order or otherwise, and any prior or concurrent agreement, understanding, or representation.