

BILLING & PAYMENT OPTIONS

Go Paperless!: Get your billing statement online or sent to your email inbox each month. Log in at tdautofinance.com and click "Statements" to enroll.

Online Pay: Make and manage your payments online at no charge. Log in at tdautofinance.com and click "Make a Payment" to see how.

Automatic Payment: Your payments are deducted from your checking account each month automatically, and statements are discontinued.

Pay by Mail: Mail a check or money order with a payment coupon in the envelope included in your monthly billing statement. While your payment may be processed the same day it is received, please allow up to 7-10 business days for receipt of funds and processing of your payment.

Pay by Phone: To make a payment over the phone, call us at 1-800-556-8172.

ONLINE SERVICES – tdautofinance.com

- Make payments on your account and view payment history online
- Enroll in paperless statements to receive and manage your statements online
- Update your address and contact information
- Check your account's status, including your payoff amount
- Automatic Payment enrollment form and cancellation
- Contact Us using the Secure Message Center to safely and securely ask questions

IMPORTANT LEGAL DISCLOSURES

Check Processing: When you provide a check as payment, you authorize us to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check. When we process your check payment as an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution. The conversion of your check to an electronic fund transfer allows us to more efficiently and accurately process your payment and update your TD Auto Finance account.

Payoff Amount: Your actual payoff amount is governed by and calculated under the terms of your contract and may differ from the payoff amount provided on this statement. If you would like to pay off your vehicle, please call us at the toll free number printed on the front of this statement and we will provide you with an up-to-date payoff amount and instructions to expedite the payoff process.

Telephone Communication Regarding Your Account: Please be aware that by providing TD Auto Finance or TD Bank, N.A. with a telephone number or confirming that TD Auto Finance or TD Bank, N.A. may call you at a telephone number, you are consenting to be contacted at that number. Such contact may include autodialed and prerecorded message calls as well as text messages, if applicable. Please note that calls to us or from us may be recorded or monitored for quality assurance and training purposes.

ADDITIONAL INFORMATION

If your address, home phone number or work phone number changes, please visit tdautofinance.com or notify us using this form and mail it with your remittance. Please be advised that funds received will first be applied to the total outstanding amount due including fees.

Payments that Exceed the Amount Due: If you paid more than the total amount due, any amounts paid that exceed the total amount due as of the date of your payment is received will automatically be applied toward your next scheduled payment(s) and future billing statement(s) will reflect a lower amount or \$0 due for the scheduled payment. If you want amounts paid that exceed the total amount due to reduce the principal, you need to continue to make your regular monthly payment.

I have a new address and/or phone number(s) below.

New Billing Address:

	Number	Street	Apt #
	City	State	Zip

Home Work

Cell



ACCEPTED PAYMENT TYPES

Checking Account: Through Online Pay, Pay by Mail, Automatic Payment or Pay by Phone service

Debit Card: Through Pay by Phone service or online at tdautofinance.com

PHONE SERVICES – 1-800-556-8172

Our automated system allows you to use natural, conversational speech to get what you need quickly. For example, you can say:

- Address change - Phone Pay - Confirm Payment - Automatic Payment
- Billing Statement - Payoff - Title Release - Agent

CUSTOMER CONCERNS AND COMPLAINTS

TD Auto Finance
 Attn: Customer Resolution Dept.
 PO Box 9226
 Farmington Hills, MI 48333-9226

CREDIT DISPUTES AND GENERAL CORRESPONDENCE

TD Auto Finance
 PO Box 9223
 Farmington Hills, MI 48333-9223