

JPMorgan Chase Bank, N.A. P O Box 182051 Columbus, OH 43218 - 2051

December 31, 2022 through January 31, 2023 000000787660767 Account Number:

# **CUSTOMER SERVICE INFORMATION**

Web site: Chase.com Service Center: 1-800-242-7338 Para Espanol: 1-888-622-4273 International Calls: 1-713-262-1679

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# We're changing how we charge fees for ACH Payment Services

On March 1, 2023 we'll remove the \$25 monthly subscription fee, and you'll only pay when you use the service.

Here's how the fees will change:

#### Today: Monthly subscription cost + transaction fees

- \$25 per month monthly subscription cost
- First 25 payments each month at no additional cost
- After that, each payment costs an additional \$0.15 each

## Starting March 1: Transaction fees only

- First 10 payments each month: \$2.50 each
- After that, each payment costs an additional \$0.15 each

If you have questions, please call the number on this statement. We appreciate your business.

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Chase Business Complete Checking

	INSTANCES	AMOUNT
Beginning Balance		\$2,352.50
Ending Balance	0	\$2.352.50

Congratulations, we waived the \$15 Monthly Service Fee for this statement period, based on your qualifying activity.

### How to Avoid the Monthly Service Fee (MSF)

If you meet any of the following qualifying activities for this Chase Business Complete Checking<sup>SM</sup> account in a statement period, we will waive the \$15 MSF.

- Here's the business activity we used to determine if you qualified for the MSF waiver:

  \$2,000 Minimum Daily Ending Balance: Your lowest daily ending balance was \$2,352.50.
  - \$2,000 Chase Payment Solutions SM Activity: \$0.00 was deposited into this account.
  - \$2,000 Chase Ink® Business Card Activity: \$165.00 was your total Ink activity.

## You can also avoid the MSF if you:

- Maintain a linked Chase Private Client Checking<sup>SM</sup> account OR
- Meet Chase Military Banking requirements

For complete details on all requirements to avoid the MSF, please review the Additional Banking Services and Fees for Business Accounts at chase com/business/disclosures or visit a Chase branch.



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#### IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC FUNDS TRANSFERS:

Call us at 1-866-564-2262 or write us at the address on the front of this statement immediately if you think your statement or receipt is incorrect or if you need more information about a transfer listed on the statement or receipt.

For personal accounts only: We must hear from you no later than 60 days after we sent you the FIRST statement on which the problem or error appeared. Be prepared to give us the following information:

- Your name and account number;
- A description of the error or the transaction you are unsure about, and why you think it is an error or want more information; and
- The amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days (or 20 business days for new accounts) to do this, we will credit your account for the amount you think is in error so that you will have use of the money during the time it takes us to complete our investigation.

For business accounts, see your deposit account agreement or other applicable agreements that govern your account for details.

**IN CASE OF ERRORS OR QUESTIONS ABOUT NON-ELECTRONIC FUNDS TRANSFERS**: Contact us immediately if your statement is incorrect or if you need more information about any non-electronic funds transfers on this statement. For more details, see your deposit account agreement or other applicable agreements that govern your account.

JPMorgan Chase Bank, N.A. Member FDIC