



Vishal Sankar <vishalps.sankar@gmail.com>

Car Shipping Order Placed

Dependable Auto Move LLC - Matt Santinello <matt@dependableautomove.com>
To: vishalps.sankar@gmail.com

Wed, Jun 27, 2018 at 2:15 PM



[quote_number]

Your Order ID # **34978-UW**

Dear vishal,

Thanks for choosing Dependable Auto Move to transport your vehicle. It's always a privilege and a true commitment to service you with the highest standards, and utmost care. Please take your time to review all details below and thus, avoid any delays in your vehicles transportation.

Full name: vishal sankar

From: 1055 Escalon Ave, APT- 206, Sunnyvale CA, 94085

To: 2036 Kirkhaven Rd , Morrisville NC, 27560

Vehicle(s): 2016 Honda CR-V

Operable: Yes

Carrier Type: Open

Pickup date: 07/05/18

Total Tariff: \$1,295.00

Deposit: \$95.00 (Due on a card once the driver has picked up the vehicle or the driver has been assigned and Coordinated.)

Remaining Balance: \$.00 (Due upon delivery by either Cash / Money Order / Certified Check .)

Details of pickup:

You will be receiving a confirmation call from our Dispatch Department to confirm the details of the pickup and delivery of your vehicle, this can be anywhere from when you place the order to a couple days before the pick up date or (If we're unable to, we will make sure to leave a voice mail, as well as a confirmational email) to provide you with our driver's details.

Vehicle Tracking Status:

To inquire about the tracking status of your vehicle:

- You may reach out to the driver directly (driver contact information provided by the Dispatch Department).
- Send an email to Matt Santinello at matt@dependableautomove.com for further assistance.
- Or send a request through our website at: <http://dependableautomove.com>

Reservation Changes:

Please ensure that you notify the sales agent as soon as possible if any changes need to be made so we can update the information in our system.

Cancellation Policy:

If you decide to cancel your order with Dependable Auto Move, you will be subject to the following terms and conditions:

1. By providing your credit card information to Dependable Auto Move, you have agreed to all cancellation terms and conditions set forth by the latter.
2. Dependable Auto Move does not require payment upfront, however, if you decide to cancel after the driver has picked up the vehicle or after the driver has been assigned and coordinated, the deposit will not be refundable.

Cancellation requests are handled via: dispatch@dependableautomove.com.

Please reply to this email confirming that:

1. You have read, understood, and accepted the terms and conditions above.
2. You agree and authorize Dependable Auto Move to handle the coordination of transporting the aforementioned vehicle(s).

On behalf of Dependable Auto Move, we'd like to thank you for granting us with the opportunity to serve your auto shipping needs and the confidence you have entrusted in us; Confidence which we take with great care and commitment, as we work diligently towards delivering your vehicle through the highest standards in the industry.

Feel free to reach out to us if you have any questions or need further assistance, we're here to help vishal!

Sincerely,

Matt Santinello
435-339-0774
<http://dependableautomove.com>

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